



Local Employment Service Network (LESN) and Irish Local Development Network (ILDN) congratulates Mayo LESN on Q Mark Award

A Quality Service achieved once again for the Local Employment Service Network (LESN)

The LESN was previously nominated for The National Q Mark Awards in a number of categories, notably:

2007: LESN nominated for and winning the National 'Recognition Award'

2008: Ballymun Local Employment Service Job Centre was a National Finalist in the 'Q-Mark Government, Health and Social Services Category'

2013: Nominated for 'Quality Management Systems Level 2' (DSCLES)

2016: Nominated for 'Pursuit of Excellence' (DSCLES) & 'Local Hero Award', Winning the National 'Local Hero Award' (DSCLES)

2017: Nominated for 'Pursuit of Excellence' (Mayo LESN) & 'Recognised for Excellence' (DSCLES), Winning the National Award for the 'Pursuit of Excellence' (Mayo LESN).

With 26 offices around Ireland, providing guidance, education & training support to unemployed clients; Filling Employer Vacancies – Free of Charge!



Ag ábriú faoi chonradh don an Roinn
Gnóthai Fostaíochta agus Coimirce Sóisialaí
Working under contract for the Department of
Employment Affairs and Social Protection



From L-R: Anne Broderick, Sarah Togher, Orlagh Denneny (Manager at Mayo LESN), Chris Culkin, Minister for Rural and Community Development Michael Ring, Marion Robinson and Helen Scahill

Integral to our work nationally is our commitment to quality standards. This is reflected by the fact that all 26 LESN areas have consistently achieved a recognised quality standard annually for over 10 years. A superb achievement in the Public Employment Services arena! We sincerely thank the EIQA for their unbiased commitment to high standards within our service.

Congratulations to our colleagues in Mayo LESN, in their achievement of Quality Management Systems – 'Pursuit of Excellence' National Award, and to all LESN locations around the country for their continuous overwhelming strength in supporting jobseekers in moving to employment using quality guidance!

Providing value for all Employers & Jobseekers

The Local Employment Service Network (LESN), established in 1996, is a not-for-profit, publicly funded employment service, reporting directly to the Department of Employment Affairs & Social Protection. The LESN operates across 26 urban and rural areas of the country, most of whom are managed by Partnership companies whose remit is to tackle poverty and disadvantage.

"We implement strategies to re-integrate Jobseekers through the provision of guidance and placement services, acting as a gateway to all employment and training programmes," says Mick Creedon, Chairman of LESN. "This intensive and ongoing support is aimed at the particular needs of each individual, utilising the resources of other relevant agencies involved in training and education provision and interventions such as literacy and counseling support where required."

Mick credits The Q Mark as a great assurance that LESN provide a service with significant value to the unemployed.

"The coveted Q Mark is awarded only to companies who achieve the highest standards of quality and excellence. The LESN have been involved with The Q Mark for 10 years and we've developed a range of policies and procedures that provide guidelines and

framework for the Board, Management and staff in the day-to-day operation of the services and projects.

"The LESN focuses its expertise and resources on those who are deemed distant from the labour market. Professionally qualified staff offer intensive and ongoing supports, and assist in preventing the drift by many into long-term unemployment. This is achieved by developing the client's core skills, improving a person's resilience, self-belief and confidence and by identifying and working through barriers to support that person to become job-ready and placed into employment."

Michael Ring, TD, Minister for Rural and Community development also congratulates Mayo North East's Local Employment Services on being the first LESN to win an EIQA Q Mark award of this nature. On winning the award he says that Mayo LESN are a shining example of the high standards of business excellence he expects from all public-funded programmes. "Having been in operation since 1995, the organisation has helped countless people overcome difficulties and gain full-time employment, as well as serving local businesses in terms of their recruitment needs. Keep up the good work Mayo LESN."

www.LocalEmploymentServices.ie