



Local Employment Service Network Client Survey 2017

We'd like to thank you for taking the time to respond to our survey. If you could tick the box that you feel reflects your experience with us, it will help us form a picture of how we are doing and what, if anything, we need to address to improve our service for you.

Statement		
1.	Are you:	Female <input type="checkbox"/> Male <input type="checkbox"/>
2.	Are you	18 to 24 <input type="checkbox"/> 25 to 34 <input type="checkbox"/> 35 to 44 <input type="checkbox"/> 45 to 54 <input type="checkbox"/> 55 to 66 <input type="checkbox"/>
3.	The LES offices are a welcoming place to be	5. Strongly agree <input type="checkbox"/> 4. Agree <input type="checkbox"/> 3. Neither agree nor disagree <input type="checkbox"/> 2. Disagree <input type="checkbox"/> 1. Strongly disagree <input type="checkbox"/>
4.	The LES office offered me the privacy I needed to discuss my future work plans	5. Strongly agree <input type="checkbox"/> 4. Agree <input type="checkbox"/> 3. Neither agree nor disagree <input type="checkbox"/> 2. Disagree <input type="checkbox"/> 1. Strongly disagree <input type="checkbox"/>
5.	I feel I was treated with respect by the LES staff.	5. Strongly agree <input type="checkbox"/> 4. Agree <input type="checkbox"/> 3. Neither agree nor disagree <input type="checkbox"/> 2. Disagree <input type="checkbox"/> 1. Strongly disagree <input type="checkbox"/>
6.	I feel the LES staff listened to me	5. Strongly agree <input type="checkbox"/> 4. Agree <input type="checkbox"/> 3. Neither agree nor disagree <input type="checkbox"/> 2. Disagree <input type="checkbox"/> 1. Strongly disagree <input type="checkbox"/>
7.	I feel I am getting guidance and information on my options for work, education and training	5. Strongly agree <input type="checkbox"/> 4. Agree <input type="checkbox"/> 3. Neither agree nor disagree <input type="checkbox"/> 2. Disagree <input type="checkbox"/> 1. Strongly disagree <input type="checkbox"/>



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		<input type="checkbox"/>
8.	The Employment Guidance officer helped me find the right training	5. Strongly agree <input type="checkbox"/> 4. Agree <input type="checkbox"/> 3. Neither agree nor disagree <input type="checkbox"/> 2. Disagree <input type="checkbox"/> 1. Strongly disagree <input type="checkbox"/>
9.	Meeting with the Employment Guidance officer is helping to improve my chances of getting work.	5. Strongly agree <input type="checkbox"/> 4. Agree <input type="checkbox"/> 3. Neither agree nor disagree <input type="checkbox"/> 2. Disagree <input type="checkbox"/> 1. Strongly disagree <input type="checkbox"/>
10	Overall I would rate my experience of the LESN	5. Excellent <input type="checkbox"/> 4. Very good <input type="checkbox"/> 3. Good <input type="checkbox"/> 2. Disappointing <input type="checkbox"/> 1. Poor <input type="checkbox"/>

Do you have any other comments about your experience, either positive or negative, with the Local Employment Service?

Thank you for taking the time to do this!

Date completed: _____

LES name _____