THIS WEEKS JOB VACANCIES

26th February 2020

South Tipperary, Waterford and Kilkenny Job Vacancies

If you require any assistance with applying for any vacancy
Please contact
Annie Dalton (Employment Guidance Officer)
Or
Christine Rockett (Administrator)

Tel: 051-649516

LOCAL EMPLOYMENT SERVICE
SUPPORT SERVICE FOR THE UNEMPLOYED

Nano Nagle Community Resource Centre, Carrick-on-Suir, Co. Tipperary

Visit <u>www.wlp.ie</u> for job vacancies and upcoming training courses and also follow us on Facebook (County Waterford LES)











PART-TIME SWIM TEACHER

Must have Level 1 swim teaching qualification with a view to doing Level 2.

Must have Lifeguard Qualifications.

Gym and Pool Plant Operators Qualification would be an advantage.

Please send your CV to jojoodonnell@hotmail.com

Cost Administrator



(Contract - site based)

GROUP

PM Group manages the design, construction and commissioning of high-tech facilities for the world's leading pharma, food, data centre and med tech companies.

Based at our client site in Ballydine, applicants will have experience in the following:-

- Providing administration support in a busy team environment
- Collating project costs
- Processing contractor invoices and purchase orders
- Responding & resolving enquiries from Head office
- Preparing monthly statements & reconciliation of accounts
- Using Excel & other accounts packages
- · Assistance with Project Close out's

On-boarding and training will be provided

To apply for this role, please submit your CV to Job ID # 2019-1572 on our careers page

www.pmgroup-global.com/careers

The Nationalist 27/2/20



Bord Oideachais agus Oiliúna Thiobraid Arann Tipperary Education and Training Board

Tipperary Education and Training Board invites applications for the following posts:

Ref:165

VTOS CO-ORDINATOR

Clonmel Further Education and Training Centre, The Barracks, Clonmel, Co. Tipperary PWT-37 hours per week

The salary will be paid in accordance with such rates as may be authorised by the Minister for Education and Skills for VTOS Co-Ordinators, currently:

Pre Jan 2011 Entrants: €35,088 - €64,302

(Qualification allowance may also be paid if applicable)

Post Jan 2011 Entrants: €36,953 - €69,407

A Co-Ordinators Allowance will also be payable as per Department of Education and Skills guidelines.

Ref: 176

YOUTHREACH CO-ORDINATOR

Youthread's Centre, Cappawhite, Co. Tipperary PWT-37 hours par week

The salary will be paid in accordance with such rates as may be authorised by the Minister for Education and Skills for Youthreach Co-Ordinators, currently:

€38,621 to €63,988

(Qualification allowance may also be paid if applicable)

Application forms and further details available from www.tipperaryetb.ie

The latest date for receipt of the application is 12 noon on the 6th March, 2020.

Shortlisting may take place. Late applications will not be considered.

Tipperary Education and Training Board is an equal opportunities employer.

Signed: Bernadette Cullen, Chief Executive







Are you an experienced plumbing salesperson looking to develop your career?



TJ O'Mahony is currently recruiting a <u>Plumbing Manager</u> for its Builders Providers store in Cahir to develop a first-class heating and plumbing centre.

We are the largest independently Irish-owned Builders Providers/DIY business in the country with 15 stores across Ireland including our 2 dedicated **PH Ross** plumbing outlets.

This exciting role will involve:

- · Developing and managing our plumbing and heating centre
- · Selling to both retail, trade and commercial customers
- Preparing quotations
- · Dealing with suppliers
- Product ordering
- · Stock Control and merchandising
- · Using our in-house software
- · Assisting with general sales within the branch

If you have experience in plumbing sales, are highly motivated and are interested in career development, we would love to hear from you.

What can we offer?

An attractive remuneration package including sales commissions/bonus. A company vehicle.

Career advancement and training through our HPC Training Academy.

Please forward CVs to Chrennan@hpc-group.ie



The Nationalist



Iconic Media is Ireland's largest local media group, proudly producing breaking news and sports through our network of websites and newspapers. We are constantly developing our product portfolio, which every week reaches 2.5 million

For talented, ambitious people with a commercial outlook, customer service experience and a willingness to deliver results, we can offer great career opportunities within our Portlaoise based business development team.

We're targeting people with natural commercial talent and the ability to build solid and successful client relationships by telephone and email. To continue driving our success we are currently looking for the following:

Business Development Team Leader

In this key role you'll lead, motivate and inspire your team to meet and exceed targets. You will have outstanding communications and negotiating abilities as well as a results oriented approach, proven ability of organising and leading a team and the capability to work under pressure and

Business Development Advisor

Based in Portlacise, you will be responsible for developing new relationships with potential and existing advertisers right across the country. As part of an experienced and dedicated team you'll be fully supported to learn and understand your role and how to achieve targets.

These are excellent opportunities to develop a long-term. successful career in the publishing sector. And if you have the communication skills and tenacily to persuade customers of the immense value of advertising, it could be both highly lucrative and personally rewarding. Customer-service or call-centre experience would be ideal, but above all else we are seeking ambitious relationship builders with excellent communication skills.

We offer a competitive salary and massive career progression for the right fit. To apply please email your CV with a covering letter to Olivia Cooper at occoper@iconicnewspapers.le

Strictly No Agencies

MIDLAND TRIBUNE DERRY POST

Express

Leinster Leader

Offaly

HE KILKENY

The Nationalist

DONEGAL INC

Democrat

Leitrim Observer

Tipperary

Longford@Leader

LIMERICK LEADER

Kildare post

Tipperary Star

InishTimes

PER ELEZA

Derry Now

Kilkenny@People Democrat

Tullamore 🛡 Tribune

People's Press

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Munister Express
25/2/20

OLEANER FEQUIRED

Cleaner required for City Centre Sports Club

Minimum **10 höttraköv**er 7 met. Musk be fexi**ol**e

Please send CV's with references to:

Box Number 199

The Munster Express.

37 The Quay Waterford

or email munsterreplies@gmail.com



energy saving solutions

INSULATION > GLAZING > HEATING SYSTEMS

GENERAL DPERATIVE

General operative with full clean C Licence required for an immediate start

Forward CV to: info@waterfordinsulation.ie

Legal Secretary/ Receptionist

required for Waterford City Solicitor's Firm.

Audiotyping skills beneficial. Experience desirable. Excellent interpersonal skills necessary. Please email your CV to the following email address:

munsterreplies@gmail.com.

All replies will be treated with strictest confidence.

Closing date for all applications is Friday March 6th, 2020

KIND ENERGETIC EXPERIENCED CHILDMINDER

Required full-time to mind 3 Boys in their own home.

- . Boys aged 7, 5 and 3
- Car required for School Collections and Hobbies
 - · References required
 - Immediate start for suitable applicant

For further Information and to arrange an interview, please apply with CV to: waterfordchildminder@outlook.com

The closing date for receipt of applications is Friday March 6th, 2020

Munster Express 1 25/2/20

CLUBHOUSE BISTRO

at Waterford Golf Club currently require a...

CHEF

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excei not o poll We currently require a part-time experienced chef – Applicants should have a good knowledge of HACCP – Applicants must be able to work on their own initative.

To arrange an interview please contact Mark on: 086 4042212

Ardscoil na Mara

SUMMERHILL, TRAMORE, CO. WATERFORD Tel: 051-395124

Email: office@ardscoilnamara.ie * Website: www.ardscoilnamara.ie



Role: Qualified Nurse

required to provide nursing care for students and staff, and to liaise with parents, teaching staff and management as deemed necessary.

Hours: 10am - 2:30pm 2/3 days per week

Please forward CV to: recruitment@ardscoilnamara.ie before Thursday 5th March 2020.

Munster Express

Applications are invited for the following position... MARKETING & eCOMMERCE MANAGER

The successful candidate will have:

- A 3rd level marketing qualification
- Proficiency in MS Office is essential
- Graphic Design qualification an advantage (but not essential)
- 3+ years experience
- An ability to implement effective online and offline marketing campaigns
- An ability to roll out promotions across our wholesale and retail divisions in a timely and effective manner based on a promotions calendar, while adhering to brand guidelines
- A proven track record of strong organisational skills, an ability to prioritise tasks and to focus on and meet task deadlines
- Strong Interpersonal skills, with a positive attitude and the ability to build & maintain strong
 working relationships with stakeholders including Wholesale & Retail clients, Business Operations,
 Sales team and Supplier marketing departments.
- A customer focus with excellent analytical and problem-solving skills to complete competitor research and identify new growth avenues

Responsibilities for the successful candidate will include, but are not limited to, the following:

- Development, design and implementation of our printed yearly product catalogue
- Content writing for digital marketing & social media
- Develop a product video portfolio for use on social media and other online channels
- Research & Provide post campaign improvement recommendations to be leveraged for future product campaigns
- Create and deliver a clear value message to customers for our sales team
- Responsible for the collation of content for monthly promotions and the coordination of design, layout and print of same
- Maintaining and growing the customer/lead database in line with GDPR rules and regulations.
 Timely communications to customers
- Research and report on new market competitor entrants, competitor pricing and competitive value propositions.
- Provide administrative back-up & support to all aspects of the marketing function
- Ensuring company and partner branding and brand guidelines are reflected in all communications
- Managing and Co-Ordinating the marketing portfolio of products for wholesale and retail customers
- Responsible for monthly reporting on marketing activities, lead volumes and market opportunity assessments.
- Reporting directly to the CEO but liaising with sales and admin staff on a weekly basis

Company supplied laptop and mobile phone.

On site parking, modern office environment and kitchen facilities.

Applications: Please apply in writing by email to

Box 200, munsterreplies@gmail.com or by post to: Box200,

The Munster Express, 37 The Quay, Waterford

KIND ENERGETIC EXPERIENCED CHILDMINDER

Required full-time to mind 3 boys in their own home

- Boys aged 7, 5 and 3
- Car required for School Collections & Hobbies
- · References required
- Immediate start for suitable applicant

For further information and to arrange an interview, please apply with CV to: waterfordchildminder@outlook.com

The closing date for receipt of applications is Friday March 6th, 2020 before 5pm.

Waterford News + Star 25/2/20

Exciting Opportunity CHEF ROLE

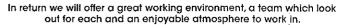
Within a Bar/Restaurant in Kill, County Waterford

Main duties include:

- Food preparation and serving
- Ensure compliance with HACCP regulations

A successful applicant will need to possess the following qualities:

- · Punctual and reliable.
- · Ability to work well in a team environment.
- · Ability to work efficiently under pressure of time
- Good attention to detail and takes pride in his/her work.
- At least 12 months previous experience working in a kitchen environment is ESSENTIAL.
- Own transport is ESSENTIAL.
- You must be able to work as part of a team and must be fluent in English.



If you think that you would like to come on board with our team then please apply with CV and cover letter to:

milestonecoffeehouse@gmail.com



QUALIFIED NURSE REQUIRED

To provide nursing care for students and staff and to liaise with parents, teaching staff and management as deemed necessary. Hours: 10am - 2:30pm 2/3 days per week

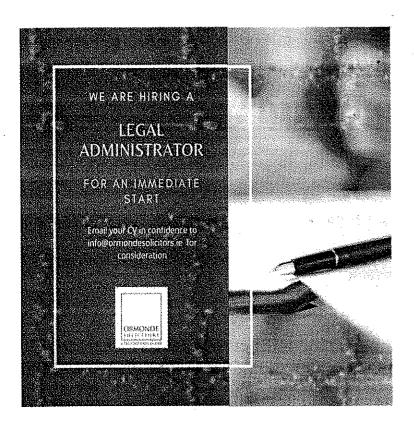
> Please forward CV to: recruitment@ardscoilnamara.ie before Thursday, March 5th, 2020.

ARDSGOILNAVMARA

Summerhill, Tramore, Co. Waterford Tel: 051-395124

Website: www.ardscoilnamara.ie

Waterford News + Star 25/2/20





DPL GROUP LTD.

Builders Providers & DIY Supplies

Urgently needed Waterford Full-time, Permanent

DPL/Bathroom world is Ireland's largest bathroom supplier, we retail bathrooms through our 10 retail showrooms nationwide Are you organised, personable and looking for the next challenge in your career?

If so DPL/Bathroom world are recruiting for a

Batiiroom Showroom Sales Advisor

for their showroom in Keane's Road Waterford Responsibilities:

- Meet and greet potential customers with the endeavour of selling and up-selling across all DPL/Bathroom world products.
- · Assist customers with queries on all products and handle in a professional manner.
- Maintaining Showroom displays insuring showroom is clean and tidy.
- Represent DPL/Bathroom world in a positive and professional manner by taking pride in appearance and showroom.
- Work on own initiative and as part of a team to achieve individual and showroom KPI'S and targets.
- Report any issues inventory or customer related to management in a timely manner.
- Prepare quotes for customers and update using company database.

Requirements:

- Experience in showroom sales and customer service.
- Knowledge of bathroom ware would be an advantage.
- Punctual, organised, personable and results driven.
- Ability to prioritize and meet deadlines in a fast-paced showroom environment.

Job Types: Full-time, Permanent; Salary: Neg;

Experience:

Sales:

1 year (Required) 1 year (Required) Customer Service: Showroom: 1 year (Preferred)

To apply for this position send your C.V and cover letter to

alan.gray@dpl.ie or by mail to DPL Group, Keane's Road, Waterford.

Bathroom &



energy saving solutions

General Operative

with full clean C Licence required for an immediate start. CV to; info@waterfordinsulation.ie

Dungarvan Leader

DUNGARVAN LEADER, FRIDAY, FEBRUARY 28, 2020



STUDING VACANT

ARTIC DRIVER — Full time Arctic Driver wanted, full clean licence, must have 5 years experience. Reply to Box No. 755. Dungarvan Leader, 18 Mitchel Street, Dungarvan. (6/3/8)

FULL TIME POSITION AVAIL-ABLE — On Beef/Tillage Farm and Agricultural Contracting Business, Cappoquin area. Tel. Kleran Hallahan. 087-2549759. (63/8)

Dungarvan Observer

Dungarvan Observer i Friday, 28 February, 2020

FARM WORKER REQUIRED FOR FULL-TIME WORK ON DAIRY FARM – Carrick-on-Suir area. Duties include: Milking Cows, Feeding Calves and some Tractor work. Contact: (087) 2330105.

Part-time Medical Secretary DUNGARVAN

We are recruiting a Medical Secretary to work for our Medical Centre based in Dungarvan town centre.

This person will be required to work 3/4 days per week in a busy Medical Centre.

Duties will involve:

Answering phone calls, Dealing with patients, Booking appointments, Filing, Posting data electronically, Scheduling hospital bookings, Support team fully, Front desk activity, Assisting with patient queries. Updating system with necessary information, Scanning and assisting with prescriptions.

Requirements;

Ideally a minimum of 2 years previous experience in same or similar role would be an advantage. Strong admin skills, attention to detail and organisational skills are required. Ability to communicate clearly and conclsely orally and written is vital. Demonstrate ability to multitask, prioritise a full workload, the ability to work in a fast-paced environment is essential. Candidate must have adequate experience with Microsoft Word and Outlook.

Please forward CV to: Box No. 7093



KILKENNY COUNTY COUNCIL COMHAIRLE CHONTAE CHILL CHAINNIGH

Applications are invited from suitably qualified persons for the following post of:

TEMPORARY LIFEGUARDS SUMMER 2020

Competition Reference No: 2020/T/O/O/04

Kilkenny County Council is currently recruiting Lifeguards for the Summer Season 2020 to provide lifeguard cover on the River Nore & River Barrow. Applications are sought from suitably qualified persons, for the above posts. A panel of successful candidates will be formed from which appointments will be made where and when required.

Candidates should not be less than 17 years at 31st May, 2020 and have, as a minimum, a current Water Safety Ireland Inland Open Waterway or Beach Lifeguard Qualification or have achieved this by 30th June, 2020, or equivalent qualification as recognised by International Lifesaving Federation (ILS).

All candidates will be required to undergo a practical test in BLS, swimming ability, lifesaving technique and theory test conducted by a Water Safety Ireland Examiner and also attend for interview.

Successful candidates will be required to actively monitor and observe members

of the public in their lifeguard patrol area. They will be required to maintain a daily training routine.

Lifeguards will be required to work irregular hours including work at weekends and particularly over holiday weekends. The recruitment of successful candidates will be subject to receipt of satisfactory Garda Vetting Report.

Application Forms together with particulars of office are available on www.kilkennycoco.ie and also from the Customer Service Desk, Kilkenny County Council, County Hall, John Street, Kilkenny or by e-mail lhr@kilkennycoco.ie.

Kilkenny County Council reserves the right to shortlist candidates having regard to education, qualifications and experience.

The closing date for receipt of completed applications is **Friday, 13th March, 2020** at **5.00 p.m.**

KILKENNY COUNTY COUNCIL IS AN EQUAL OPPORTUNITIES EMPLOYER

SPRINGHILL COURT

Have the following job vacancies

HEAD CHEF

FOOD & BEVERAGE ASSISTANTS

Please forward CV to the HR Manager: Lorraine Walsh

E: lorrainewalsh@springhillcourt.com

SPRING COLLEGER L.COM

Ormond Orthodonrics Kilkenny

require a

Dental Hygienist

2-4 days per week.

E-mail application (c) reception@kylemorechnic.ic



TINNYPARK

Residential Care Lid

have a vacancy for the following

Property Caretaker/ Maintenance

- Property Maintenance of a Modern Nursing Home and upkeep of is equipment at Tinnypark Nursing Home on the outskirts of Kilkenny City.
- Experience in the construction sector would be beneficial to this position.
- Subject to Garda Vetting and two recent written references required.
- * Remuneration dependent on experience.

Please send your CV and Cover Letter to anne@tinnypark.com

Closing Date Friday 20th March 2020

Kilkenny People 28/2/20



etb Bord Oldeachais agus O

Bord Oideachais agus Oiliúna Chill Chainnigh agus Cheatharlach Kilkenny and Carlow Education and Training Board

Kilkenny and Carlow Education and Training Board invites applications from suitably qualified persons for the following positions

ADULT EDUCATION GUIDANCE COUNSELLOR

Specific Purpose Contract covering Maternity Leave

We are seeking highly committed Adult Guidance Counsellor to deliver information and guidance counselling programmes/ services to our wide and varied adult client base.

Applicants should have:

- · A recognised professional guidance qualification
- · Experience in the area of guidance counselling
- Proven communication, teamwork and organisational

Application forms and further details are available on our website: www.kcetb.ie

Closing Date: 12.00 noon on Monday 9th March 2020.

Provisional interview date: Week commencing Monday 16th March 2020, with appointment from immediate effect.

ADULT GUIDANCE INFORMATION OFFICER

Permanent Post

Application forms and further details are available on our website: www.kcetb.ic

Closing Date: 12 noon on Thursday, 5th March 2020.

Provisional interview date: Week beginning 9th March 2020.

Late applications will not be accepted. Shortlisting will apply.

Kilkenny and Carlow ETB is an equal opportunities employer.

SOLAS learning works



An Roinn Oideachais agus Sciteanna Department of Education and Skills

Childcare Assistant

Longfield Academy Ltd - Clonmel, County Tipperary Full-time, Contract

Longfield Academy is looking for an enthusiastic Childcare Assitant to join their busy team.

Ideal candidate:

Minimum level 5 in childcare

Excellent verbal and written communication skills

Ability to be flexible with both working hours and ages.

Friendly, positive, responsible, team player.

Job Types: Full-time, Contract

Industry: Education and Schools

Experience:

Childcare: 1 year (Preferred)



Goods Inwards Personnel

Mr Price Branded Bargains, Clonmel, County Tipperary Full-time, Contract

Due to the nature of our business, our goods inward role is fast-paced and exciting. No two days are the same with deliveries of new stock arriving at our stores daily. Responsibilities include:

- · Processing and checking daily deliveries.
- Ensuring deliveries are processed in a timely and organised manner.
- Managing the stock room and ensuring stock levels are continuously monitored.
- · Reporting delivery discrepancies & incorrect deliveries to relevant personnel in-store and HQ.
- Adhering to safety & security policies whilst carrying out all duties.
- · Maintaining cleanliness of the stock room at all times.
- Gaining knowledge of store activities such as cashier & sales assistant duties.

Desirable Skills & Attributes:

- Retail Experience.
- Experience in a similar role.
- · Ability to work on own initiative.
- Strong communication skills.

Traits of Successful Goods In Assistant:

- Friendly & Confident.
- Organised & Independent
- · Punctual & Efficient.
- Hard-Working & Reliable

Perks & Benefits

- · Staff Discount.
- Employee Assistance Programme.
- · Seasonal Parties.
- Weekly Treats.

Job Types: Full-time, Contract

Experience:

Retail Sales: 1 year (Preferred)

Warehouse: 1 year (Preferred)



Experienced Retail Security Officer

Bidvest Noonan - Carrick-on-Suir, County Tipperary
Part-time, Permanent
€11.65 an hour

Bidvest Noonan is seeking to hire an experienced Retail Security Officer based in Carrick on Suir.

Hours of work: Part Time 21 hours per week

Rate of Pay: €11.65 ph plus Sunday Allowance of €3.44 ph work

Responsibilities:

- · Act as an ambassador for the company
- · Present for work at the designed time
- Follow on site security requirements including internal patrols, external patrols, monitoring CCTV, access control
- · Report any security events in the onsite log
- · Deal with emergency situations
- · Support emergency services as required
- · Complete the onsite paperwork in a clear format
- Liaise with Bidvest Noonan Management and the National Call Centre regarding any security issues or problems

Requirements

- 5 year verifiable history
- · Must have the relevant documents to work in Ireland
- Valid PSA License
- · Good customer service skills
- · Excellence communication skills including fluent English
- PSA Licence
- Own transport

Licence:

· PSA License (Required)

Language:

a good level of English (written and spoken) (Required)

SCHWO

Assembly Operative

Schivo Medical - Waterford Full-time. Permanent

Job Title: Assembly Operative Main purpose of the job:

To perform related functions that support the assembly, inspection and testing of Electromechanical medical device components.

Tasks of the job

- Assemble and test products per company procedures and drawings.
- Responsible for the in-line inspection and verification of products.
- Complete all necessary production documentation and ensure that all required records are accurately maintained.
- · Working with Quality procedures.
- · Adhere to strict GMP Guidelines
- Contribute to the development of process and assembly documentation.
- Participate in continuous-improvement initiatives
- Ensure that work areas and equipment are maintained in accordance with company requirements and that all safety rules and procedures are observed.
- Ensure a minimum loss through damage and waste
- Ensure that any maintenance and Health and safety problems/issues are reported
- Follow company procedures at all times
- To attend training course as and when required.
- · Achieve weekly targets through effective teamwork.
- The above is not an exhaustive list of duties and you will be expected to fulfill other duties anywhere throughout the organisation as necessitated by the organisations and overall business objectives of the organisation.

Job Types: Full-time, Permanent

Experience:

assembly: 1 year (Preferred)



Maintenance Electrician

Dawn Meats - Waterford Permanent

This role will be based at our Carroll's Cross facility in Co. Waterford and will provide technical and problem solving support for the plant and maintenance teams. The successful candidate will:

- Support and execute plant specific maintenance strategies to achieve key performance goals and overall maintenance performance;
- Assist and support production, enabling production schedules to be met and to ensure that all issues are resolved in a timely fashion;
- Inspect operating machines and equipment for conformance with relevant standards;
- Carry out work orders in a timely and safe manner while maintaining adherence & full compliance with company procedures;
- Have responsibility to upload all job details onto a hand held mobile field technology device on completion;
- · Develop in-depth working knowledge of all site mechanical equipment;
- · Complete all paperwork in full;
- · Follow all Health and Safety Rules and Regulations in the Site;
- To complete training and review of SOPs on compliance.
- Your role will see you tackle a wide range of business challenges in a busy Maintenance/Engineering environment.

The ideal Candidate will have or demonstrate: *

- Time-served Electrician, demonstrating a high level of competency, with a minimum of 3 years post apprenticeship experience;
- Experience of machines & process equipment, controls & automation;
- Experience in electrical & mechanical installations & maintenance:
- Can demonstrate good communication, both written & oral skills, which meet the requirements of the job in full;
- · Good troubleshooting ability; to logically follow a line of thought for problem solving;
- Holds a full driving license;
- Ability to work on their own initiative, with minimum supervision, as well as part of a team;

Has a flexible approach to working hours (shift work, overtime and on call).



Supervisor - Piltown, Kilkenny Permanent

Main purpose of the role:

Manage and motivate your team, ensuring the store operates efficiently and effectively and to provide our customers with the very best customer service experience at all times.

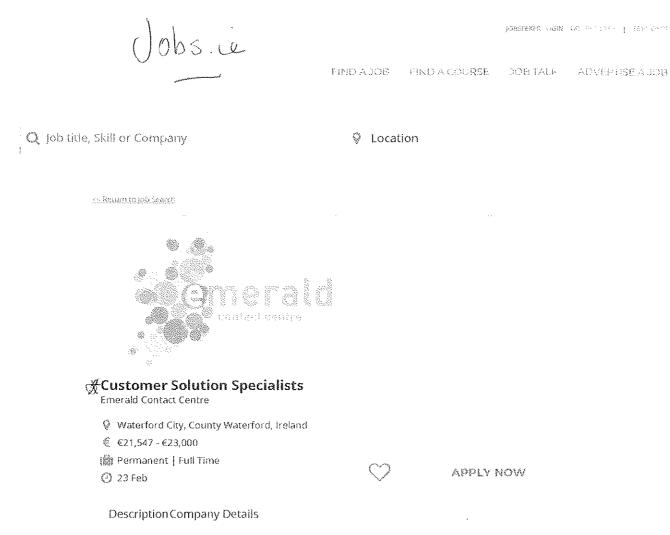
The ideal candidate will have/be:

- 2 years` experience in a customer service facing role is desirable
- · Excellent communication skills
- The ability to work as part of a team in a fast-paced environment, ability to multi task under pressure
- The ability to organise work, delegate responsibilities and support team members in the store.

Main duties:

- Actively live Centra brand-values i.e. Proud, Energetic, Imaginative and Community-Based
- Be approachable and a role model who leads by example and encourages teamwork and a positive attitude in the workplace
- Set the standard for other employees in relation to rotation, merchandising and facing off
- · Assist in the induction, training and development of employees
- Deal with all customer queries efficiently, professionally and consistent with store policy

Engage with new initiatives and embrace new ways of working.



Customer Solutions Specialist

Emerald Contact Centre (ECC) based in the Waterford Business Park, Cork Rd,

Waterford, is focused on providing superior customer service support for our clients. Our clients provide networks of health and investment information to our customers around the world. Customers can purchase supplements & health products, books, newsletters, attend seminars and receive free electronic newsletters on topics of interest to them. ECC employs people who are incredibly driven and passionate about providing outstanding service to the customer.

Our **Customer Solutions Specialists** are responsible for providing quality customer sales and service via phone by utilizing exceptional communication skills.

Strong attendance, performance and adherence to policies are not a desirable, **they are an essential here**. We take this seriously. In return, we can offer a relaxed environment, supportive managers, open door policy, along with a competitive salary, pension scheme, free onsite car parking, employee reward incentives and many employee wellbeing initiatives.

Hours of work currently are between Monday to Saturday ranging on a rotation from 1-9pm, 2-10pm, 3-11pm & 5pm to 1am

We are hiring for part time positions also across 3 days per week, typically Monday, Tuesday & Saturday

What you will be doing:

P.TO.

Customer Solution Specialists - Emerald Contact Centre - Jobs.ie - Jobs in... Page 2 of 4

- Using existing procedures to solve routine or standard customer inquiries; receives instruction, guidance and direction from others as needed;
- Navigate through appropriate customer service systems and tools in a timely manner while servicing the customer (CRM application is the primary tool);
- · Maintain quality scores and call center metrics;
- · Inform customers of promotions and new or upgraded products;
- Explain product options and related charges clearly and concisely;
- · Maintain a high level of first call resolution and quality assurance.

What we need from you:

- 1-2 years' prior customer service experience essential
- Leaving Certificate (or equivalent)
- · Strong verbal communications skills including diction, grammar and tone essential
- Ability effectively and clearly communicate with customers under circumstances requiring tact and diplomacy
- · Self-motivated, upbeat, consultative demeanor, combined with a high energy level
- Ability to handle confidential information
- Ability to navigate multiple applications / systems in several environments.

Skills:

Good customer service, Pc Literate, Helpful

Benefits:

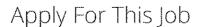
Pension, Incentives, EAP, Highly Competitive Hourly Rate, Bike to Work Scheme



Emerald Contact Centre

Confederation House, Block C&D, Waterford Business Park, Cork Rd, Waterford, Ireland

See all Emerald Contact Centre jobs



You are just a few steps away

Get started by entering your email

Email

NEXT

Office Administrator

Health and Fitness Ireland - Clonmel, County Tipperary €20,000 - €24,000 a year

Health and Fitness Ireland are now recruiting for a full time Office Administrator through the Jobs Plus Scheme. This is a full time role and has training and advancement opportunities for the right candidate.

For more information on the Jobs Plus Scheme follow the link below: https://www.gov.ie/en/service/eecbb7-jobsplus/

This role is also open to those not on the Jobs Plus Scheme.

Office Administrator

The Role

- · General office administration duties
- · Dealing with new and existing clients on a regular basis
- Up-dating client information on databases
- · Managing admin associated with the corporate/client events
- · Diary Management
- · Administration support for sales and proposals
- Spreadsheet development and maintenance for various registers
- · P.A to management team
- · Answering phones
- Distribute emails

The Person

- · Good telephone manner when dealing with clients
- · Excellent organisational skills essential
- Good computer skills required full knowledge of the Microsoft suite is a must
- · Ability to work to deadlines
- · Good presentation skills
- · Previous events organising skills an advantage

Salary €20 - €24k depending on experience.

Benefits:

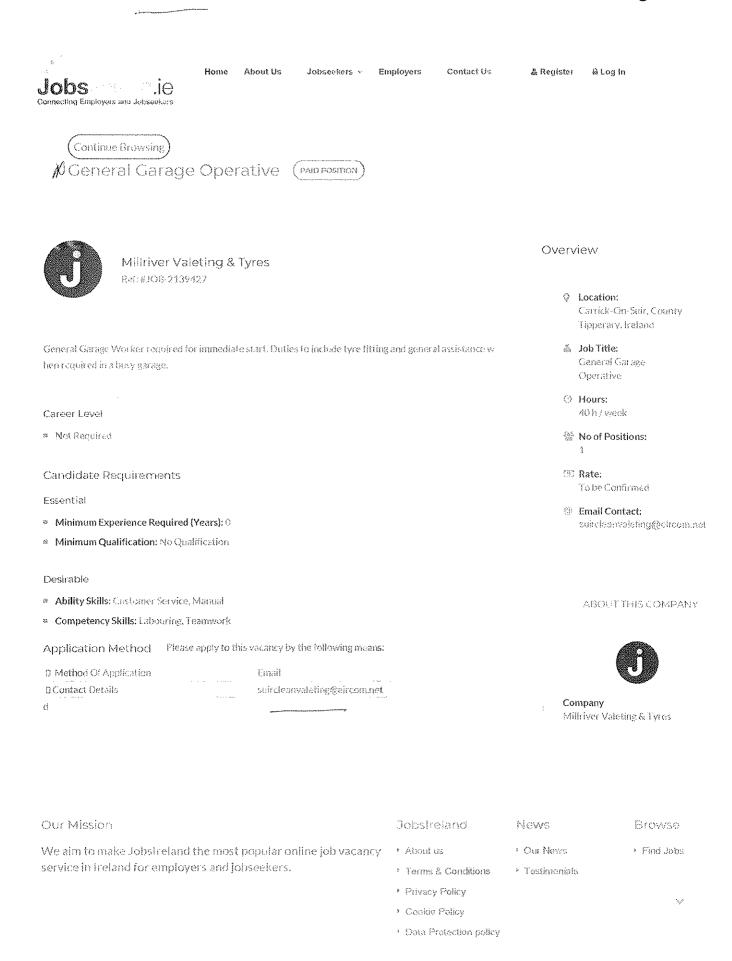
· On-site parking

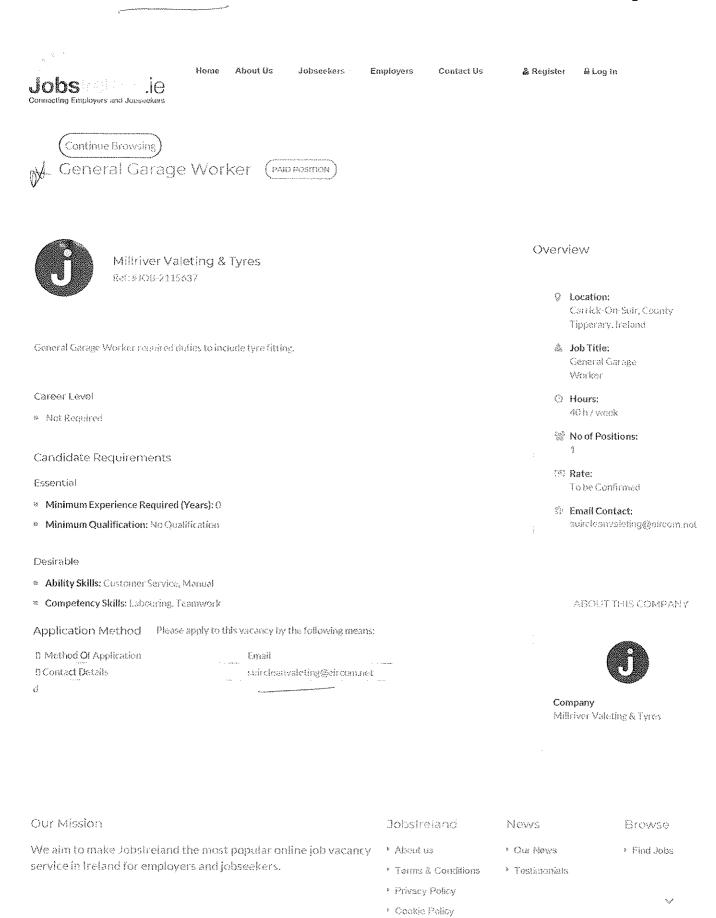
Job Type: Full-time

Experience:

· Microsoft Office: 2 years (Preferred)

administrative: 2 years (Preferred)





Data Protection policy





MCDONALD'S RESTAURANTS OF IRELAND LIMITED

Ref:#JOB-2139690

Position Description

What I Do

- Deliver but fresh food, in a clean and friendly restaurant, giving customers a great experience each visit, every time
- *Consistently deliver the highest standards of quality, service and cleanliness in the restaurant
- Act as a host; be approachable, friendly and anticipate customer needs

Position Requirements

Create a Great Customer Experience

- «Make it special act as a role model be welcoming, personalise your comments and connect with your cus tomers
- •Make it genuine give the customer your full attention, smile, use eye contact and body language that is ent husiastic and energetic
- «Adapt to each customer's needs be customer confident and provide an individual experience that exceeds their expectations, e.g.:
- o Be patient with customers who need help, offer to explain the menu
- o Get to know regular customers and treat them individually
- oUse positive gestures, e.g. offer to clear trays, help parents with pushchairs or make a child's visit special, dir ect queues during busy periods
- o Support in store events with enthusiasm
- *Use initiative and confidence approach and interact with customers
- *Answer customer queries confidently and professionally keep up-to-date with knowledge on our food and promotions
- *Monitor food quality being consumed by customers
- «Treat all customers and colleagues with courtesy and respect
- *Work as a supportive team member

McDonald's is an equal opportunities employer.

Position Attributes

Quality, Service and Cleanliness

- Complete tasks and activities in line with training, company guidelines and management direction
- Adhere to McDonald's standards of quality, service and deanliness
- Follow all workplace safety, security and food hygiene procedures
- » Follow our guidelines and take pride in your personal appearance
- « Take responsibility for your training in all areas; look for opportunities to improve and develop

Overview

♦ Location:

& Log In

Clonnel County Tipperary. Tretand

South Dublin, South Dublin, County Dublin, Ireland Shannon, County Clare, Irelan-City Quay, Dublin Docklands, County Dublin, Ireland

O'Connell Bridge, County Dublin, Ireland

🎄 Job Title:

Customer Assistant

O Hours:39 h / week

No of Positions:

5

(iii) Rate:

To be Confirmed

Address Contact:

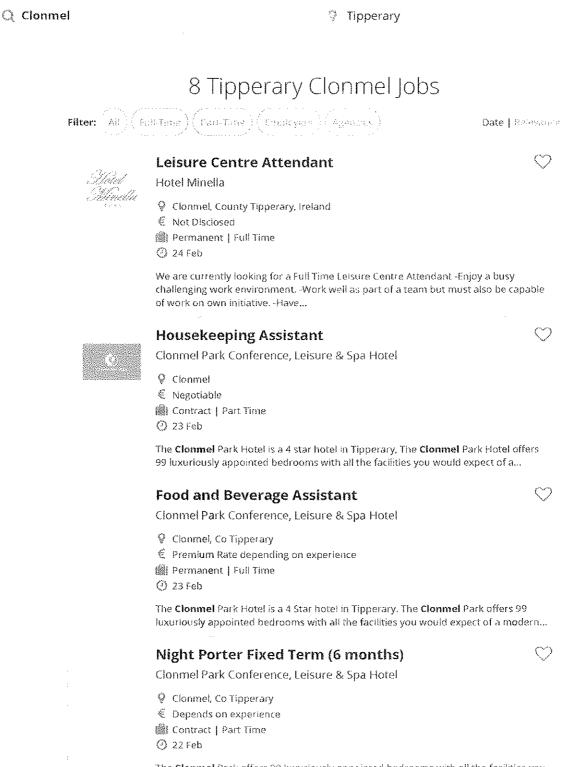
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ABOUT THIS COMPANY

Company

MCDONALD'S RESTAURANTS O IRELAND LIMITED

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The **Clonmel** Park offers 99 luxuriously appointed bedrooms with all the facilities you would expect of a modern hotel, ideally located, **Clonmel** can be reached by train...

Warehouse & Fleet Manager James Whelan Butchers ♀ Clonmel, County Tipperary, Ireland € Not Disclosed 📳 Permanent | Full Time ② 21 Feb The main responsibility of the warehouse and fleet manager is to ensure that all deliveries to our multi location shops are on time and accurate. This is achieved by working closely with the... Leisure Centre Attendant Hotel Minella Clonmel, County Tipperary, Ireland € Not Disclosed fill Permanent | Full Time ① 19 Feb We are looking for a Pool Lifeguard with Swim Teaching and Gym Instruction essential. A self motivated person that can work on their own but also as part of a team. Must have a positive attitude with ... Store Manager Holland & Barrett Clonmel, County Tipperary, Ireland € Not Disclosed Permanent | Full Time ① 19 Feb To call our Store Managers the face of our business is an understatement. They're our heartbeat. Our lifeblood. The ones who make things happen and you'll do just that as you drive sales, ensure the... **Truck Driver Newman Logistics** 🗣 Clonmel, County Tipperary, Ireland € Not Disclosed Permanent | Full Time ① 19 Feb Rigid Truck C Licence driver based in Clonmel wanted for multi-drop work on immediate start. Newman Logistics is a well-established, fully licensed haulage company, operating trucks & ... By clicking ok you accept our Don't Miss Out Your Ensail We can email you jobs like these teams and conditions 30/89/88 ADVANCED SEARCH ABOUT FORSIE



Training Opportunities for 2020 Carrick-on-Suir, Clonmel & Waterford

Start Date	Course	Location	Duration
8 th Apr 2020	EHAI - Primary Certificate in Food Safety	Carrick-on-Suir	1 Day
20 th Apr 2020	Skills for your Future (inc. Driving Licence)	Carrick-on-Suir	Full Time - 7 Weeks
20 th Apr 2020	Special Needs Assisting Level 6	Carrick-on-Suir	Evenings - 8 Weeks
21 st Apr 2020	Driver Theory Test Preparation	Carrick-on-Suir	Part Time - 1 Morning Per Wk
8 th Jun 2020	Construction Groundworks Skills Operator (with Tickets)	Carrick-on-Suir	Full Time - 18 Weeks
6 th Jul 2020	Team Leadership (Childcare Focus) L6	Carrick-on-Suir	Evenings – 8 Weeks
22 nd Sept 2020	Medical Administration Support	Carrick-on-Suir	Full Time - 16 Weeks
16 th Mar 2020	Graphic Design	Clonmel	Evenings - 13 Weeks
23 rd Mar 2020	Bus Driving/Mini-Bus Driving (D/D1 Licence)	Clonmel	Full Time - 10 Weeks
30 th Mar 2020	Graphic Design for Print & Social Media – Adobe Specialist	Clonmel	Full Time - 30 Weeks
21 st Sept 2020	Certified Accountancy Pathway (Traineeship)	Clonmel	Full Time - 52 Weeks
2 nd Mar 2020	Safety & Health at Work	Waterford Training Centre	Evenings - 9 Weeks
2 nd Mar 2020	Diploma in Women & Men's Hairdressing (Traineeship)	Waterford Training Centre	Full Time - 39 Weeks
2 rd Mar 2020	TIG Welding	Waterford Training Centre	Evening - 5 Weeks
2 nd Mar 2020	Manual Metal Arc Welding	Waterford Training Centre	Evenings (2) - 5 Weeks
3 rd Mar 2020	Manual & Computerised Payroll & Bookkeeping	Waterford Training Centre	Evenings - 17 Weeks
9 th Mar 2020	Bus Driving- D Licence	Waterford Training Centre	Full Time - 13 Weeks
10 th Mar 2020	Principles of Social Media within a Business	Waterford Training Centre	Evenings - 8 Weeks
30 th Mar 2020	MIG Welding	Waterford Training Centre	Evenings (2) - 5 Weeks
30 th Mar 2020	TIG Welding	Waterford Training Centre	Evenings - 5 Weeks
30 th Mar 2020	Manual Metal Arc Welding	Waterford Training Centre	Evenings - 5 Weeks

11 th May 2020	Essential Skills in Classic Car Restoration	Waterford Training Centre	Full Time - 20 Weeks
11 th May 2020	Professional HGV Training Programme (Traineeship)	Waterford Training Centre	Full Time 29 Weeks
8 th Jun 2020	Pharmaceutical Manufacturing Traineeship	Waterford Training Centre	Full Time - 39 Weeks
8 th Jun 2020	Construction Ground Work Skills	Waterford Training Centre	Full Time - 10 Weeks
22 rd Jun 2020	Cleanroom and Packaging Operations Traineeship	Waterford Training Centre	Full Time - 36 Weeks
1 st Sept 2020	ECDL Version 6	Waterford Training Centre	Evenings - 12 Weeks
7 th Sept 2020	2D CAD Level 2	Waterford Training Centre	Evenings - 10 Weeks
14 th Sept 2020	Infection Prevention & Control	Waterford Training Centre	Evenings - 5 Weeks
15 th Sept 2020	Reception and Frontline Office Skills	Waterford Training Centre	Evenings - 11 Weeks
21 st Sept 2020	Supervisory Management	Waterford Training Centre	Evenings- 10 Weeks

*Please ask us for more information on the above courses and also other training courses with the ETB including VTOS & BTEI

And also online courses with E College*

Please ask us for information on Eligibility Criteria & Training and Travel allowances

Please contact:

Anne Dalton (Employment Guidance Officer)

<u>Or</u>

Christine Rockett (Administrator)

At

Local Employment Service

Nano Nagle Community Resource Centre, Carrick-on-Suir

Tel: 051-649516

Email: castwaterford les@wlp.ic







Skills for your Future

(inc. Driving Licence)

Start date: 20th April 2020 Duration: 7 Weeks (Full Time) Location: Carrick-on-Suir

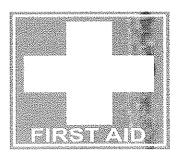
Course Content:

- Induction
- Career Planning & Job Seeking Skills
- Suite of Personal Development workshops
- Manual Handling
- · Basic First Aid
- Drive a Car/light van in a safe manner and in accordance with the Road Traffic Acts.
- Practical Lessons & Test

Note: Please note that all learners must be in possession of an Irish Provisional Learner
Permit Class B for a minimum period of 18 weeks prior to commencement of the course.







*Please contact Annie Dalton (Employment Guidance Officer) @ the Local Employment Service(LES), Nano Nagle Community Resource Centre, Carrickon-Suir for more details of how to apply *

Tel: 051-649516

Construction Groundworks Skills Operator (with Tickets)

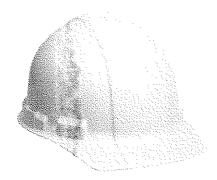
Start date: 8th June 2020

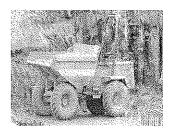
Duration: 18 Weeks (Full Time)
Location: Carrick-on-Suir

Course Content Includes:

- Concreting
- Safety & Manual Handling
- Roadworks Health → Safety
- Safe Pass
- Kerb Flag & Paviour Laying
- Site Dumper Operations
- Work Experience







*Please contact Annie Dalton (Employment Guidance Officer) @ the Local Employment Service(LES), Nano Nagle Community Resource Centre, Carrickon-Suir for more details of how to apply *

Tel: 051-649516

Medical Administration Support

Start date: 21st Sept 2020

Duration: 16 Weeks (Full Time)

Location: Carrick-on-Suir

Modules Included:

- Reception → Frontline Office Skills-QQI L5
- Medical Terminology QQILS
- Word Processing QQILS







*Please contact Annie Dalton (Employment Guidance Officer) @ the Local Employment Service(LES), Nano Nagle Community Resource Centre, Carrick-on-Suir for more details of how to apply *

Tel: 051-649516



Free "Online" Training Courses

Course Title	Duration			
Microsoft Access 2016 (09875)				
Project Management- Certified Associate (PMBOK) (N40)				
Cisco Certified Network Associate – Routing & Switching CCNA (09407)				
Software Testing ISTQB Certified Tester Foundation Level (09408)				
Changing Career to the IT Sector (N94)				
Microsoft PowerPoint 2013(51N)				
ECDL (09857)	26 Weeks			
Web Authoring Using Adobe Dreamweaver (07466)	26 Weeks			
Microsoft Excel 2013 (50N)	26 Weeks			
Microsoft Excel Expert 2013 (07372)	26 Weeks			
Microsoft Windows Server 2012 (N29)				
Microsoft Word 2013(49N)	26 Weeks			
Microsoft Outlook 2013 (53N)	26 Weeks			
Microsoft Access 2013 (52N)	26 Weeks			
Microsoft Word Expert 2013 (07371)	26 Weeks			
Visual Communications Using Adobe Photoshop (07465)	26 Weeks			
Java Foundations Certified Junior Associate (07573)	18 Weeks			
Graphic Design and Illustration Using Adobe Illustrator (08449)				
Print & Digital Media Publication Using Adobe InDesign(08464)	16 Weeks			
PRINCE2 Foundation (09941)				
Java Associate Developer SE8 (09599)	26 Weeks			
Java Professional Developer SE8 (09859)				
Microsoft Office Specialist Excel 2016 (09667)	26 Weeks			
Introduction to Programming using Python (10054)	26 Weeks			
CompTIA Security + SYO-501 (09665)	26 Weeks			
Programming Using JavaScript (Microsoft Technology Associate) (09781) 26 Weeks				
CompTIA Network+ (09850)	14 Weeks			
Microsoft Word 2016 (09733)	26 Weeks			
Microsoft PowerPoint 2016 (09757)	26 Weeks			
Certified Digital Marketing Professional-CDMP (09852)				
Introduction to Programming using HTML and CSS (10146)				
CompTIA A+ Core Series (11487)				
ComTlA Cybersecurity Analyst (CySA+) (10129)				
Python Programming (10130)	10 Weeks			

If you are interested in any of the above online courses please contact us at: Local Employment Service, Nano Nagle Centre, Carrick-on-Suir, Co. Tipperary Tel: 051-649516

We will require your current email address

Community Employment Scheme (CE) Vacancies

Athletic Coach CE Scheme

Applicants should supply suitable character references and be prepared to complete a Garda vetting application form. This is a developmental opportunity, no experience necessary. Accredited training will be provided to support your career. This position will be with the Carrick on Suir Athletic Club and Community Games. Duties will include: Delivering training sessions three evenings and two mornings a week to young athletes within club and school environments. Preparing and motivating young athletes for championships. Mentoring and supporting young athletes while supporting social inclusion. Adhered to all health and safety procedures as well as code of ethics and conduct in sport. Providing administration service: registrations, taking roll calls, etc. Other duties that may be required such as field and equipment maintenance Support and training will be provided to enable you to carry out this position. This training will take place at the Athletic Field and a number of local schools. Applications must supply suitable character reference.

Housekeeper CE Scheme - Sean Kelly Sports Centre

As part of the cleaning team the successful candidate will complete a range of both reactive and scheduled cleaning duties in order to ensure an excellent standard of hygiene is maintained throughout the facility. Duties to include but not limited to: Deep cleaning of the changing rooms, toilets, showers and wet facilities. Cleaning of the gym, gym equipment and aerobics room. Cleaning of the receptionist area, landing, kitchen and first aid room. This position will consist of some weekend and night work.

Cook & Housekeeper (Special Needs Assistant) CE Scheme

Cook/Housekeeper / Special Needs Assistant required for Camphill Community. Applicants must supply suitable character references and be prepared to complete a Garda vetting form. Training will be provided. Cooking duties to include: cutting and preparation of daily meals and serving meals. Housekeeping duties to include: cleaning, dusting and maintaining Health and Safety regulations. Ability to work with and give instructions to young adults with special needs. Good listening communication skills are desirable. Working with individuals on a one-to-one basis. Maintain all equipment to a high standard. Have good understanding of Health and Safety regulations.

Maintenance Person / Groundsperson CE Scheme - Rathgormack Hiking Centre

Duties to include cleaning , and maintenance of the Hiking centre including laundry and making up of the 22 beds as required . Some outdoor maintenance also required.

Maintenance Person / Grounds person CE Scheme - Mothel

Ground-person, general duties in the Well and Graveyard in the Mothel area, which will include grass cutting and general upkeep of the area

Grounds and Maintenance Person CE Scheme - Fiddown Tidy Towns

Duties include - Litter control, Street Sweeping, Grass cutting, Strimming, Edging, Hedge cutting, Watering Flowers and General Maintenance.

If you are interested in any of the above CE Scheme's please speak with Annie Dalton (Employment Guidance Officer) about how to apply, Tel: 051-649516