

WEST WATERFORD LOCAL EMPLOYMENT SERVICE

SUPPORT SERVICE FOR THE UNEMPLOYED

WORKING UNDER CONTRACT FOR THE DEPARTMENT OF EMPLOYMENT AFFAIRS AND SOCIAL PROTECTION

FOR DAILY JOB VACANCY UPDATES

PLEASE LIKE US ON FACEBOOK ~ COUNTY WATERFORD LES

JOB VACANCIES & FREE ON-LINE TRAINING
WEDNESDAY 22ND APRIL 2020

**DUE TO COVID-19 OUR OFFICES ARE CLOSED TO THE
PUBLIC UNTIL FURTHER NOTICE.**

**FOR ONGOING SUPPORT CLIENTS OF OUR SERVICE CAN
CONTACT US VIA:-**

PHONE: 058 44077

TEXT: 086 787 0872 or 086 035 8615

Email: westwaterford.les@wlp.ie



Ag oibriú faoi chonradh don an Roinn
Gnóthai Fostaíochta agus Coimirce Sóisialaí
*Working under contract for the Department of
Employment Affairs and Social Protection*

DUNGARVAN & LISMORE

STAFF CONTACTS : NIAMH KUHNE / PAULA HENNESSY



Comhpháirtíocht Leader Waterford Leader
Phort Láirge Partnership



New Nursing Home Opening May

SignaCare Waterford is a new, state-of-the-art, luxury nursing home in Ferrybank, Waterford. Built on the site of the former Athenaeum House Hotel, it enjoys a peaceful riverside location overlooking the city. Scheduled to open in the coming months, we are busy building a team of highly skilled and motivated professionals to care for our new residents.

We are currently recruiting for a range of positions, including:

- **Nurses**
- **Healthcare Assistants**
- **Activity Coordinator**
- **Chef**
- **Catering**
- **Household**



If you would like to work in an environment that truly values older person care and with people who share a passion for change and excellence, we would be delighted to hear from you.

**To apply for any of the above positions,
email your CV to info@signacare.ie
For more information, call 059 916 3544**

Fresh Fish Filleter

Iasc Seafood Bar - Dungarvan, County Waterford

Iasc are currently recruiting for an experienced and skilled Fish Filleter for our exciting new seafood bar/restaurant & fresh fish takeaway in the centre of the busy market town of Dungarvan.

This is a great role for someone that wants to take their career to the next level and be part of a new exciting and unique fresh fish offering, direct from our own trawlers to our restaurant tables.

This is a full-time permanent position in Dungarvan and will include a variety of shift and weekend work.

- Filleting of fresh fish
- Maintaining a clean and safe working environment
- Maintaining standards of food hygiene and following health and safety procedures

Experience

Previous experience is essential, ideally at least 2 years.

We also seek qualities such as punctuality, enthusiasm, confidence and reliability, with the willingness to learn, develop and work well within a team.

To apply on this site, please attach an up to date CV with cover letter stating your availability

References will be requested at interview stage

Reference ID: ISBD 20April 20 FF

Job Types: Full-time, Part-time, Permanent

Advertised today 22nd April on www.indeed.com



HARTLEY PEOPLE RECRUITMENT AGENCY - WATERFORD CITY HAVE THE FOLLOWING ROLES ADVERTISED IN THE LAST WEEK.

Hartley People are working with a number of clients throughout the Southeast region and have a number of opportunities available for experienced candidates.

We are currently recruiting for the following:

- **Healthcare Cleaners – Waterford City**
- **Senior Retail Sales Advisor – Waterford City**
- **Homecare Assistants – Waterford and Tramore**
- **Accounts Assistant – Permanent – South Tipperary**
- **Accounting Technician/PQ Accountant**
- **Computer Programming Tutor – Remote Working – April**

Hartley People Recruitment work to the highest ethical standards within our industry and we value the trust that you place in us when you send your CV. We can provide a full consultation in confidence and we guarantee that your CV will not be sent to any of our clients without your prior consent.

For immediate consideration please get in touch.

TO VIEW ALL THESE ROLES PLEASE LOG ONTO

[HTTPS://WWW.HARTLEYPEOPLE.COM](https://www.hartleypeople.com)

**PLEASE CONTACT HARTLEY PEOPLE RECRUITMENT DIRECTLY IF ANY OF THE
ABOVE ROLES ARE OF INTEREST TO YOU.**

CONTACT NO: 051 878 813

FastWay Couriers

Drivers

Fastway Nationwide

**** JOIN OUR TEAM - DRIVERS WANTED ****

Fastway is looking for delivery drivers to join our team as an essential service provider. You must have your own transportation, knowledge of your local area, and are committed to excellent customer service.

Please apply via www.jobalert.ie

Assistant Manager – Centra - Kilmeaden

Main purpose of the role:

Ensure the store operates efficiently and effectively and provide our customers with the very best customer service and fresh food offering at all times in a clean, safe environment. To deliver on key store targets (sales and profitability) through effective management of people and operations.

The ideal candidate will have/be:

- 2 years` experience in a relevant position is desirable
- Good knowledge of Microsoft Office (Excel, Word)
- Experience balancing cash/tills
- Excellent communication skills
- Good delegation skills
- Highly driven with a strong work ethic
- An understanding of how to achieve KPIs and targets
- Commerciality and brand awareness
- Passion for grocery retail
- Thrive in a fast-paced working environment.

Main duties:

- Actively live Centra brand-values i.e. Proud, Energetic, Imaginative and Community-Based
- Set, monitor and achieve sales targets with the team on gross profit margin, net margin, waste and other KPIs as agreed with Store Manager
- Implement planograms correctly and ensure the correct range is in place in store
- Merchandise and present the store to the highest standard
- Approachable and a role model who leads by example and encourages teamwork and fosters a positive attitude and atmosphere in the workplace
- Ability to develop and promote good communication between employees and management in a safe, respectful and inclusive environment
- Support Store Manager in the development and training of the team and in ensuring the smooth running of the store
- Manage employee performance, giving regular feedback, recognition and encouragement
- Deal with all customer queries efficiently, professionally and consistent with store policy
- Understand achieving margins in all departments
- Engage with new initiatives and embrace new ways of working.

The closing date for applications is Wednesday the 29th of April 2020

Please apply via www.jobalert.ie

Security Officer

Apleona HSG Ltd

Waterford

Full-time, Permanent

Overall Purpose of the Job:

To provide security services on client sites as required in line with client and company procedures, ensuring that all relevant legislation is adhered to at all times.

Flexibility required to cover both night and day shifts across seven days

Main Duties and Responsibilities:

- Present for work at the designed time at the location required
- Follow on site security requirements including but not limited to internal and external patrols
- Monitoring CCTV cameras and footage
- Access control and monitoring
- Searching people and vehicles as and when required

WWW.INDEED.IE

DAWN MEATS – Kilmacthomas

We are currently recruiting for Experienced Meat Processor Operatives across all our site locations in Ireland.

These locations are Grannagh, Co. Waterford, Kilmacthomas, Co. Waterford, Ballymount, Dublin 24, Ballyhaunis, Co. Mayo, Charleville, Co Cork, Slane, Co Meath, Kilbeggan, Co Westmeath, Rathdowney, Co Laois

Role Description

The successful candidates will work as part of the factory processing team producing meat to fulfil production targets on a daily and weekly basis. Successful candidates will be required to work in all areas of the factory where you will be required to : Work on own initiative and as part of a team.

- ♣ Meet production targets.
- ♣ Work a shift schedule
- ♣ Will be required to work across all areas of the meat processing plant.
- ♣ Physical role including lifting and standing.
- ♣ Using fork lift equipment for picking and packing orders and goods.
- ♣ Working in a chilled and ambient environment.
- ♣ Keeping the work area clean and tidy.
- ♣ Maintaining high levels of Health and Safety standards.
- ♣ Being adaptable and flexible in your approach to work.

Training in English language skills, company operating procedures.
The successful applicants must have a B1-B2 level of English

Candidate Requirements

Essential

- **Minimum Experience Required (Years):** 1
- **Minimum Qualification:** No Qualification

Desirable

- **Ability Skills:** Communications, Manual
- **Competency Skills:** Flexibility, Teamwork, Time Management

Application Method

Please apply to this vacancy by the following means:

Method Of Application CV's by email to

Email

careers@dawnmeats.com

Overview

- **Location:** Kilmacthomas, County Waterford, Ireland Grannagh, Dunkitt, County Kilkenny, Ireland Ballymount, Ballymount, County Dublin, Ireland Ballyhaunis, Friarsground, County Mayo, Ireland Charleville, Rathgoggan Middle, County Cork, Ireland Slane, Slane, County Meath, Ireland Kilbeggan, Aghamore, County Westmeath, Ireland Rathdowney, Rathdowney, County Laois, Ireland
- **Job Title:** Experienced Meat Processor Operatives - Dawn Meats
- **Hours:** 39 h / week
- **No of Positions:** 100 Rate of pay €22,000 annually

Grade IV Officer

Waterford Institute of Technology

[Apply On Company Site](#) - WWW.WIT.IE

Duties

- The principal duties will include but are not restricted to:
- To assist in the process of CAO, Advanced Entry, Postgraduate and Direct Entry applicants, including the issue of offers and processing of acceptances.
- To respond to applicant queries via established communication channels including phone, email
- To support Pubble activity during the offer to acceptance to registered student phases
- To action required web updates
- To liaise on an ongoing basis with the Fees Office, International Office and School of Lifelong Learning in the processing of applications and registrations.
- To monitor student records to ensure accuracy and to execute assigned Banner Checks
- To assist the Examinations Office in the issue of examinations scripts and other examination related activities during examination periods.
- To provide support to other technical staff and associated areas within the Academic Administration & Student Affairs team, particularly at peak times.
- To provide backup ARE helpdesk cover on Main Campus and College Street
- To be responsible for the production of meaningful, accurate and timely management information reports.

Please apply via company website WWW.WIT.IE

Store Colleague / Retail Assistant - Holland and Barrett

Clonmel, County Tipperary

[Apply On Company Site](#)

Clonmel, County Tipperary

Part-time, Permanent

Our Store Colleagues are a bit like sales advisors. Just, well, totally different. Sure, like a sales advisor you'll serve customers, fill up the shelves and keep the whole place looking spick and span. But this is anything but your everyday retail role.

Here, you'll talk confidently with customers, giving them the advice they need to live healthier, happier lives. And we'll make sure you're ready for whatever question, query or lifestyle goal is thrown your way. If you want to go on and specialise in sports, nutrition, beauty or aromatherapy, we can help you to do that too.

The training can be pretty full on – but it's totally worth it. You'll learn how the human body works. You'll get to know vitamins and supplements inside out. And you'll develop the skills you need to flourish. Be it dietary advice, aches and pains, or a customer wanting to polish up their guns, you'll know just what to do. You will be responsible for the opening and closing of the store from time to time to assist with the smooth operation of trading

It's challenging. It's hard work. And it's certainly not for the faint hearted. But if the idea of a career in health and wellbeing (and a life of helping customers in their pursuit of health and happiness) gives you that warm-fuzzy-feeling inside, there's a unique experience here for the taking.

When it comes to specialist health and wellbeing retailers, we're number one. The biggest in Europe. We've over 1,000 stores (and more on the way) in almost every major city and town across the UK and Ireland – not to mention more than 80 stores around the world too. It's big scale stuff. And you could be part of it all.

Link to company website on www.indeed.ie

Project Worker

St Vincent de Paul – Maguire House, Waterford.

The purpose of the post is to assist the Service to provide safe secure accommodation and support to homeless men, backed by trained volunteers, providing an efficient and high quality service to the clients

The ideal candidates will possess the following:

- BA in Social Care / NFQ Level 7 or higher is required for this position.
- DCU Certificate in Homelessness Prevention and Intervention (FETAC Level 5) or a FETAC Level 5 healthcare qualification would be an advantage
- To have a thorough understanding of the needs of homeless men.
- Knowledge of legislation relating to homelessness.
- To have an understanding of both statutory and voluntary supports and services available to this client group.
- Knowledge and understanding around addiction and mental health issues.
- Not less than one year's experience of working with this client group preferably in a residential setting.
- Experience of working in the Community and Voluntary sector would be an advantage.
- Active listening skills.
- To respond in a warm and compassionate manner while retaining professional boundaries.
- Non-judgmental attitude.
- Ability to work as part of a team and with volunteers.
- The ability to work within professional boundaries.
- Excellent interpersonal communication skills both verbal and written are essential.
- The ability to work on own initiative.
- To have excellent report writing and record keeping skills.
- Proficient IT skills including MS Word and experience with a database.

If you meet these requirements and have the desire to join one of Ireland's best known, trusted and respected not-for-profit organisations please fill out the form below and attach the completed job application form.

Appointment is subject to satisfactory references and Garda Vetting. Canvassing will not be accepted and may lead to disqualification. Due to the large volume of applications we are not in the position to provide individual feedback to candidates who are not shortlisted for interview.

SVP is an Equal Opportunities Employer

Please apply via www.jobalert.ie

Office Administrator [AS ADVERTISED ON WWW.INDEED.IE]

Sonas Nursing Home, Melview, Clonmel, Co Tipperary.

Team Sonas are calling on anyone who has recently been unable to work due to the current Covid-19 (CoronaVirus) outbreak. As you are all aware we are in extraordinary times due to the outbreak of the Covid - 19 Virus. Sonas Nursing Home Melview, Clonmel Co. Tipperary, our currently recruiting a temporary Administrator.

* We are seeking an Energetic, self motivated and organised individual who would like to join a fast paced team. * Applicants with previous office administration experience will be considered.
* Sonas Nursing Homes have built and sustained its reputation for excellence which make us an excellent employer of choice.

Contract Type: Temporary - **Days per week:** 9am to 5pm between Monday - Friday.

Benefits of working for Sonas Nursing Homes:

- Induction Training Program
- Career Progression
- Education Assistance Program
- NHI Group Benefits Scheme
- All Meals Provided
- Training and Development
- Free on-site Parking

Responsibilities and duties will include but are not limited to:

- Establish and maintain all records for the Nursing Home including: - employee and resident details, payroll related reports, fees, cheque journals, lodgements, payment records and petty cash in line with internal procedures.
- Create and process all supplier and customer invoices/receipts and lodge payments as per Sonas policy.
- Submit monthly claims for "Fair Deal" to HSE.
- Update occupancy records daily.
- Inform HSE of all admissions, discharges and RIP's.
- Create and maintain accurate residents and employees' files ensuring all requisite documentation has been completed and signed.
- Preparation of fortnightly schedule of hours worked by staff to facilitate payment of wages by the payroll department.
- Maintain attendance/annual leave records for all staff via Time Management System (TMS).

Education & Qualifications:

- Degree in Business/Marketing/Administration is desirable.
- In pursuit of a third level degree or vocational course in the areas of business studies, administration and/or marketing is preferable.

Skills and Experience:

- Financial experience, familiar with payroll processes, SAGE, maintaining accounts, processing invoices.
- Proficient in MS Office packages.
- Previous office administration experience preferable
- Previous experience in TAS Account Software desirable
- Knowledge of general office practices and procedures.
- Experience with TMS or biometrics clock-ins an advantage.

Experience: Microsoft Office: 1 year (Required)

- Administration: 2 years (Preferred)
- administrative assistant: 1 year (Required) **PLEASE APPLY VIA WWW.INDEED.IE**

Forklift Driver / Warehouse Operative

PE Global - Cork

€12 an hour

PE Global are currently seeking an experienced Counter Balance Forklift Driver to work in a busy Warehouse environment with our client based in the Mallow area. This is a rolling contract.

Job Description:

- Accurately, pick, pack and dispatch orders.
- Check incoming goods against PO's and delivery notes
- Load and unload couriers using Forklift
- Stocktaking
- Operating a Counter-balance forklift
- Manual handling of stock and finished products
- Maintenance of appropriate paperwork
- Working with internal computerised systems
- General Housekeeping
- Working in a team environment

Requirements:

- A valid Counter-Balance license
- A valid Manual Handling Cert
- Attention to detail
- Computer literate
- Ability to work in a fast paced environment

Hours

Monday to Friday 9am – 5.30pm

Rate of Pay

€12 per hour

Possibility of Permanency

[As advertised on www.indeed.com](http://www.indeed.com)

Warehouse Team Leader

Store-All Logistics - Waterford

Urgently needed :

Responsibilities:

Overseeing & Supervising day to day operations in conjunction with and in the absence of supervisor - including picking and putting away, scheduling deliveries and collections

Responsible for establishing work schedules & assigning jobs in absence of supervisor.

Maintain proper workflow through efficient use of space, machinery and personnel

Ensure work is completed as per our SOP's

Responsible for delegating work to employees, providing feedback if required

Qualifications:

- Must have excellent people skills
- Must have excellent written and verbal communication skills
- Must have excellent organizational, planning and problem-solving skills
- Must have good IT knowledge, with excellent data input skills and attention to detail.
- Must have a forklift license with previous forklift / warehouse experience is preferred.
- Must have the ability to work within a shift pattern
- Must possess a valid driver's license.

Job Type: Full-time

Experience:

- Warehouse Team Leader: 3 years (Required)

Education:

- Leaving Certificate (Required)

Licence:

- Forklift (Required)

Work remotely:

- No

Please apply via www.indeed.ie

Service Desk Client Services Agent

Sun Life Financial - Waterford

You are as unique as your background, experience and point of view. Here, you'll be encouraged, empowered and challenged to be your best self. You'll work with dynamic colleagues - experts in their fields - who are eager to share their knowledge with you. Your leaders will inspire and help you reach your potential and soar to new heights. Every day, you'll have new and exciting opportunities to make life brighter for our Clients - who are at the heart of everything we do. Discover how you can make a difference in the lives of individuals, families and communities around the world.

Job Description:

At Sun Life, we work together, share common values and encourage growth and achievement. We offer many career paths that attract a wide variety of talent and skills. Follow a path that lets your talents shine.

Service Desk Client Services Agent - 6 Month FTC

Reporting To: Service Desk Client Services Team Lead

Sun Life is a global Financial Services company. On our award-winning Service Desk in Waterford we support Sun Life clients across Canada & North America. Right now, we're looking for people who care deeply about exceptional Customer Service to join us.

Core competencies/qualities:

1. Do you like speaking on the phone?
2. Can you communicate fluently & confidently?
3. Do you like the idea of working as part of a diverse, inclusive and welcoming team?
4. Is providing great customer service a top priority for you?
5. Do you like figuring things out? Are you a good puzzle solver?
6. Can you be counted on for your patience, politeness and reliability?

If this sounds like you, please read on.

Our **Client Services Agents** provide website and mobile app support over the phone, in both English and French, to Sun Life's growing customer base. Our calls come from Sun Life clients, brokers and administrators who need our technical help and support to access their online information.

We are looking for people with excellent Customer Service skills to join our team. Once you're part of this team, we want to support you in becoming the best you can be at your job; the training you get will help build the knowledge and confidence you'll need to start taking the calls. We will help you do this gradually; you're not expected to know everything on day one. You'll be guided through existing step-by-step knowledge documents, you'll listen to live calls, and when you're ready to go it alone you can be safe in the knowledge that there is a support network around you, in the office and online. Having a background in IT and Customer Service roles could help you feel more at ease coming in, but even without that experience, the coaching is there for every successful applicant. Willingness to learn, improve and provide superb customer service are qualities that will help you succeed.

As a member of the **Service Desk Client Services** team:

- You will be part of a first line support team, working to resolve technical access issues for Sun Life clients across Canada & North America.
- Following security and verification procedures, you will help reset passwords and guide clients back into their accounts – thanks to the help you provide they'll be able to view their products, policy information & entitlements.
- You will help them with basic navigation & troubleshooting.
- On each call, you will decide the best way to help the client; listen carefully & ask the right questions to find out exactly what they need.
- You can search the Knowledge Base (KB) for guidance by typing in a few key words.
- You can ask colleagues for help; you take the call, but there's a team around you to support you getting the client to the best resolution.
- After each call, you will log the details. Why? It's all about the tracking and trends – to improve the client experience.
- You will get the opportunity to gain insights into other lines of business within the Service Desk environment by accommodating overflow support during their busy/after hour periods.
- By sharing your experiences from each call, updating the Knowledge Base and asking questions, you will be continually helping us to improve the service offered to our clients.

Here's a quick look at **why working for Sun Life Ireland is so rewarding**:

Our employees are offered a considerable benefits package* from practical things like private health insurance & a pension scheme to the option of being in the Sports & Social club offering you treats like pizza, doughnuts, days out or even trying your hand at the Inter-firms tennis competition.

Committing to invest in all our employees, the progression of women features prominently in our vision. From reaching out to girls in secondary schools & WIT, to our mentorship programmes within Sun Life such as Horizon & Girls Run IT. We know that women have an incredible amount of qualities, knowledge and experience to bring to the company and with the right encouragement we can help them reach their full potential.

Working for Sun Life means being part of a company that loves giving back to our local community. You'll be part of an organisation that continually raises money for charities, runs laptops for school programmes, sponsors sports players and much more.

We want you to evolve and advance in your career with Sun Life Ireland. Working together, we will support you on your journey to achieving your professional goals.

Let's not forget the positives of Waterford; from the city scene to the coastline and newly constructed Greenway, there are many things to do, both here and in the neighbouring counties. With a lower cost of living than other cities, Waterford can offer a more relaxed, accessible and balanced lifestyle.

- **Benefits**

- 22 Days Annual Leave increasing to 25 based on length of service
 - Maternity Leave, Paternity Leave, Parental Leave
 - €275 Fitness Reimbursement for Gym membership annually
 - % Discretionary Bonus plan based on Company and Individual Performance
 - 100% Private Health Insurance cover for employee and 50% family members from date of hire
 - PT Study Assistance Programme inclusive of Masters Programme
 - S&S Club, Wellness programme, GP Scheme, Flu Vaccines, Eye Care Scheme offering lots of discounted events and classes
 - Defined Contribution Pension Scheme
- Please note this listing for a 6-month fixed term contract

Job Category:

IT - Technology Services

Posting End Date:

Sales Associate p/t – Foot Locker - Waterford

You recognize yourself when you enter one of our stores. You love to talk about athletic sneakers and apparel as much as you love to collect them. You always scope out the latest styles, and enjoy sharing your enthusiasm with Customers. It's easy for you to start up natural, friendly conversations, adapt to different types of Customers, and resolve issues with a smile. You like to work as part of a team as you improve your individual skills on the sales floor. Your success in this role will be measured through personal and productivity goals plus your ability to provide a great in-store experience to every Customer.

Our global house-of-brands inspires and empowers youth culture. Relentlessly committed to fuel a shared passion for self-expression, we create unrivalled experiences at the heart of the sport and sneaker communities through the power of our people. If you want to be a part of something bigger than you can imagine, you've come to the right place. To learn more about the incredible impact we're making on both our local and global communities, [Click Here!](#)

- Ensuring high levels of customer satisfaction by being knowledgeable on all products offered, and teaming up with co-workers to provide excellent sales service
 - Delivering sales, outstanding customer experience, and operational expectations
 - Maintaining personal and productivity goals
 - Connects with every customer by asking open-ended questions to assess needs
 - Ability to learn and share expertise of products and trends to fit customer's needs
 - Maintains an awareness of all product knowledge, and current or upcoming product / trends
 - Contributes to a positive and inclusive work environment
-
- 0-3 year of retail experience
 - Confident and comfortable engaging customers to deliver an elevated experience
 - Motivated to achieve great results because of one's enthusiasm from interacting with customers and athletic products
 - Initiates completion of tasks or activities without necessary supervision
 - Flexible availability – including nights, weekends, and holidays

Responsibilities

- Ensuring high levels of customer satisfaction by being knowledgeable on all products offered, and teaming up with co-workers to provide excellent sales service
- Delivering sales, outstanding customer experience, and operational expectations
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- Flexible availability – including nights, weekends, and holidays

Please apply via www.jobalert.ie

General Assistant at Nursing Home

AMBERLEY HOME AND RETIREMENT COTTAGES - Fermoy, County Cork

Kitchen Assistant Role:

Preparation & storage of foodstuffs

- All duties are outlined in the Kitchen and you should refer to them regularly as they are subject to change.

Maintenance of kitchen/dining area

- Ensure that the cleanliness and good order of the kitchen and associate areas is maintained to the highest possible standard.
- To ensure that all crockery, cutlery, teapots, sugar-bowls, milk-jugs, trays and cutlery bins are thoroughly cleaned.
- To ensure that milk dispenser is thoroughly cleaned on a daily basis.
- Take all necessary steps to ensure the maximum security of your area of assignment and all equipment and supplies contained therein.
- Order kitchen supplies.

Full Job Description on www.indeed.com

Applications via Indeed.

Job Type: Temporary

Work remotely:

- Temporarily due to COVID-19

Today
report job

eBay@Home Customer Experience Teammate

Nationwide – €28,500 per year / full-time

Whether you are buying new or used, plain or luxurious, commonplace or rare, trendy or one-of-a-kind – if it exists in the world, it probably is for sale on eBay. Our mission is to be the world's favourite destination for discovering great value and exceptional selection. We give sellers the platform, solutions, and support they need to grow their businesses and thrive. We measure our success by our customers' success. We employ extraordinary people who do meaningful work that has a tangible impact on the lives of individuals all over the world. And we aspire to make outstanding things possible for each other, for our customers, and for you. We've been doing this for over 20 years. And we're just as passionate about it today as when we founded the company in 1995.

Job Summary

Working at home, you will interact and provide customer support to our UK and Irish sellers and buyers. You'll be our customer's first point of contact, solving their problems, in the quickest, simplest, easiest way possible and make them feel great about eBay along the way. You will be representing eBay in such a way that our customers are blown away by the service you provide. We're looking for dynamic, passionate, creative, autonomous and technically savvy people. If you love to listen to customers and enjoy problem-solving, then this may be the job for you. Your journey with eBay will begin with a comprehensive training program on our products, technology and performance targets. After your initial training, you will be required to reach proficiency in your targets. Going forward you will participate in the ongoing training and upskilling, to set you up for a long-term career with eBay.

Responsibilities

- Be a customer advocate making customers feel great about eBay
- Answer a high volume of calls from eBay customers and take ownership of resolving their queries (ask your Recruiter about the types of calls) Provide up-selling, cross-selling and account retention services as needed
- Excel at learning through virtual training programs and self-learning to keep growing your eBay knowledge
- Master your knowledge of eBay technology and applications
- Achieve your individual targets
- Be a great team player and continuously work to achieve team targets
- Be responsible for your development goals and keep evolving to be your best self at work

You are

- Resident in the Republic of Ireland
- Eligible to work full time in Ireland
- Available for shift work including early mornings, late evenings and weekend work (ask your Recruiter about shift details)
- Interested in e-commerce and have an understanding of eBay
- Passionate about customers and customer experience
- Great at connecting with people and building relationships
- A good listener with a friendly attitude
- Self-disciplined and have good organisational skills to be able to work from home
- Articulate in communicating information over the phone
- Resilient and not afraid of challenging conversations
- Driven and motivated to reach and exceed your targets
- Experienced in both collaboration and individual work
- Technology-friendly and used to computer systems and applications
- Adaptable to a dynamic and ever evolving workplace

Home Office Requirements

eBay will provide you with all technology required for the role. You will need to provide:

- A Home Office space with a door that can close, so you can work with no distractions and protect the privacy of customer information
- An ergonomic desk & chair

Important - Internet Requirements

eBay will provide you with a dedicated business internet connection, through our preferred 3rd party supplier. The connection will be installed free of charge, directly in your Home Office, on completion of Probation. Every new hire must meet our qualification criteria for our preferred 3rd party supplier.

- To check if your home office qualifies, go to the following link - <https://fibrerollout.ie/rollout-map/can-i-get-eir-fibre-broadband/>

During your probation period, you will be required to use your own internet provider. Prior to installing eBay's dedicated business internet connection, eBay will reimburse you for the use of your internet service. Your internet service must meet the following criteria:

- High speed wired Internet service e.g. Fibre to the Cabinet, Fibre to the Home or Cable Internet. Lower speed wired service such as DSL and wireless services e.g. WiMAX, Satellite, Mobile are not permitted
- Your internet connection must meet the minimum download speed of 10 Mbps and upload speed of 4 Mbps
- An Ethernet cable connected from your Internet Modem to your Home Office, so you can connect the eBay computer to the Internet
- A dedicated phone landline (either existing active phone landline or inactive phone landline that can be activated)

Have Questions? Your Recruiter will answer any questions during the recruitment process.

eBay Culture

We care about People. We are richly diverse and we have built an authentic culture where you can bring your whole self to work. We provide mentoring and ongoing coaching to our new hires. We promote a culture of listening, learning and growth. Our dynamic, fast paced environment is constantly evolving and makes an exciting place to work.

eBay Benefits

- Basic Salary of €28,500
- Quarterly Bonus Plan
- 25 days Holidays
- Educational Assistance
- Healthcare Plan
- Life Assurance
- Pension Plan
- Employee Discounts
- Sabbatical every 5 years

eBay Inc. is an equal opportunity employer, dedicated to workforce diversity

Please apply via www.jobalert.ie

BLUEBIRD CARE RECRUITING CARE ASSISTANTS – DUNGARVAN

AS ADVERTISED ON WWW.JOBSIRELAND.IE

The Care Assistant's primary role is to deliver personal care and assistance to a client in his/her own home. Care Assistants are responsible for the implementation of the requirements of the clients care plan, perform identified care duties and promote client comfort, dignity and wellbeing.

Your responsibilities will include . . .

- Assist the client with Activities of Living
- Pay due care and attention to all aspects of care duties carried out on behalf of the client
- Provide a high standard of care in compliance with Bluebird Care Policies

Qualifications & Experience

- Care Assistants must have obtained QQI approved Level 5 Modules Care of the Older Person and Care Skills/Healthcare Support.
- Or have a minimum of one-year experience caring for others and be in a position to undertake the two modules outlined above.

Qualities

Essential qualities of a Care Assistant include having a genuine concern for others, having the ability to demonstrate kindness, compassion and patience.

Employment Type

- Full and part time hours available
- Flexible working hours
- Attractive salary and employee benefits

Contact us if you would like to know more about this position

Tel: 0567789952 - **To Apply please email your CV to: ckw@bluebirdcare.ie**

Candidate Requirements

Essential

- **Minimum Experience Required (Years):** 1
- **Minimum Qualification:** Level 5 (incl Leaving Certificate/ Leaving Certificate Applied/ Leaving Certificate Vocational Programme) **OR** QQI approved Level 5 Modules Care of the Older Person

Desirable

- **Ability Skills:** Interpersonal Skills, Personal/Social Care
- **Competency Skills:** Teamwork, Time Management, Working on own Initiative

Overview

- **Location:** Dungarvan, County Waterford, Ireland
- **Job Title:** Care Assistant - Dungarvan Bluebird Care
- **Hours:** 15 h / week
- **No of Positions:** 1
- **Rate:** To be Confirmed
- **Email Contact:** ckw@bluebirdcare.ie

GSK – Maintenance Technician

Dungarvan, County Waterford

We are currently looking to hire a **Maintenance Technician / Fitter**. This is a **9 month contract** position based in our Dungarvan site.

This role will involve working shift which could include a Continental Shift pattern.

The purpose of this position is to provide preventative and overhaul maintenance on process equipment, packaging lines and plant utilities.

As Maintenance Technician, you will be responsible for:

- Minimization of unplanned downtime.
- Active participation in C/O process via teamwork.
- Positive contribution to OEE of production line output.
- Positive impact in areas of RFT and customer service (Internal/External).
- Participation and ongoing involvement and completion of the Technician Training Program.
- Carry out work orders on all equipment in accordance with MERP preventative maintenance plans.
- Provide line cover / troubleshooting, breakdown maintenance of electrical / mechanical repairs on all equipment where relevant.
- Carry out annual overhaul maintenance on all equipment.
- Assist in GPS to reduce waste and improve plant operating efficiencies. Support continuous improvement initiatives in a team orientated environment.
- Improvement in safety of electrical and mechanical equipment.
- Complete and maintain all required documentation/logs/records in accordance with documented system requirements and continuous improvement initiatives.
- Ensuring that all further maintenance requirements are brought to the attention of the relevant shift production supervisor/maintenance supervisor.
- Carry out line changeovers and record issues and close out improvement actions. Monitor line performance and adjust as required.
- Implement minor capital projects.
- Continuous Improvement of process and machine reliability to achieve the highest level of plant reliability.
- Work as part of the work centre team to support the area.
- Developing and implementing new ideas, modifications and techniques leading to improvements to processes and efficiencies as part of daily duties.
- Maintaining housekeeping in the engineering workshops and associated working areas.
- Train others / Apprentices / Contractors on line changeovers and line adjustment to agreed standards.
- Active line monitoring and maintain default positions to the manufacturing lines.
- Attendance and participation at shift changeover meetings.
- Conducting of safety audits and risk assessment.
- Other duties may be assigned on discretionary basis as required by new developments or changes to the role.

Why you?

Basic Qualifications:

We are looking for professionals with these required skills to achieve our goals:

- Mechanical or electrical Senior trades or equivalent qualification.
- Min 2 years qualified Maintenance experience in a Production and Packaging led environment.

Closing date for applications is 28th April 2020.

Apply via company website www.gsk.ie – additional details on www.indeed.com

SECURITY GUARD

Lodge Service (Dublin) Ltd – As advertised on www.jobsireland.ie

Ref: #JOB-2144519

For the duration of the Covid19 Emergency our Grocery Retail Clients have increased their security presence in their stores to help with crowd control issues, such as enforcing social distancing policy in their stores and ensuring a regulated number of persons are only in the store at any one time. We require temporary Security Officers for the Covid19 period to carry out these crowd control duties in various locations.

Candidates must have a PSA Licence and experience in the security industry. Own transport is an advantage as Public Transport systems have been curtailed.

Vacancies for YOUGHAL, CLONMEL AND CARRICK-ON-SUIR

Salary: €12.65 per hour / 40 hours per week

Apply by email to rclements@lodgeservice.com

Candidate Requirements

Essential

- **Minimum Experience Required (Years):** 1
- **Minimum Qualification:** PSA Licence
- **Driving Licence:** Full B

Desirable

- **Ability Skills:** Customer Service, Interpersonal Skills, Manual
- **Competency Skills:** Flexibility, Initiative, Priority Planning, Problem Solving
- **Additional Skills:** Security Licence Security Guard (Static)

Application Method

Please apply to this vacancy by the following means:

Method Of Application
Contact Details

Phone
1890565656

Email
rclements@lodgeservice.com



STORE ASSISTANT POSITIONS AVAILABLE

ALDI RECRUITING FOR STORE ASSISTANTS:-

- **DUNGARVAN**
- **YOUGHAL**
- **CLONMEL**
- **CARRICK-ON-SUIR**

SALARY – €12.30 – €14.10 PER HOUR

PLEASE APPLY VIA THEIR WEBSITE

WWW.ALDIRECRUITMENT.IE/APPLY

Production Operator – PERMANENT POSITIONS

Fermoy, County Cork

Apply On Company Site – WWW.SANMINA.COM

OBJECTIVES OF POSITION:

- **Quality:** It is the responsibility of all production operators to assemble, test and handle all products in line with the documented specification and processes, thus ensuring that all products supplied to our customers are to the highest possible quality levels and conform to all specification requirements
- **Productivity:** Working part of the manufacturing team produce the correct number of products in line with the production plans as communicated by Supervisors and section leaders. These products must be available to ensure the correct levels of delivery performance to our customers
- **Teamwork:** All employees will be part of a team committed to a goal of total customer satisfaction and will be required to participate as a team member during each day of their employment

RESPONSIBILITIES:

- **Time Keeping:** All employees are to be at their work station to perform the shift changeover duties prior to the departure of their counterpart on the previous shift
- **Attendance:** All employees are expected to turn up for work at the start of their shift in a timely manner and make themselves available for which ever task is assigned
- **Quality:** All employees will perform all operations in line with processes, manufacturing instructions and specifications, paying particular attention to specific customer requirements. All disciplines such as product handling, ESD Practices, machine operations, safety at work etc must be observed.
- **Teamwork:** All employees will be required to perform duties within a team environment and must co operate with their colleagues and supervisors / Section Leaders in a positive manner in order to achieve their goals
- **Productivity:** All employees must reach the specified targets set within the individual manufacturing areas within the specified time frame to meet customer delivery goals
- **Dress Code:** All employees will be required to wear suitable protective equipment such as ESD work coats, eye glasses etc within their designated work area.
- **Communication:** All employees are responsible to communicate any problems or issues to their direct supervisor as quickly as possible to prevent any unnecessary downtimes or safety risks. Also, should an employee have any improvement ideas they should actively communicate these in order to improve the team's overall performance
- **Attitude:** All employees will be required to display a positive, co operative attitude at all levels within the company, working collectively to the overall success of the business
- **Measurement:** All employees will be reviewed on a regular basis on the following categories: Timekeeping, Quality, Productivity, Teamwork, Attitude, Initiative, Creativity, Communications, Development potential. These measurements will be the basis for the annual performance appraisal which will determine any promotions or salary increases, and will also be a key factor in providing further Training, Education and Career Development
- **Customer Focus:** All employees must recognise their importance in providing customer satisfaction, to both internal and external customers and must act to provide the best quality products, services and communications to these customers

MEASUREMENTS:

- Measurements will be tracked against plant metrics and MBOs tracked as per the annual appraisal process.

PERSONNEL SPECIFICATIONS:

ESSENTIAL:

- Operators must have a good positive manner and behave in a professional and acceptable fashion
- Operators must be flexible, being able to work in different areas as required by their supervisors
- Operators must be able to communicate well with their colleagues, supervisors, section leaders and managers
- Operators must be able to carry out variable shift work as required by the current business conditions

APPLICATIONS VIA COMPANY WEBSITE WWW.SAMINA.COM

WAREHOUSE CLERK – 12 month contract

Fermoy, County Cork

Apply On Company Site – WWW.SANMINA.COM

DEPARTMENT: Materials

REPORTING TO: Stores Supervisor

ROLE TYPE: 12 month contract

OBJECTIVES OF POSITION:

- To receive, locate pick and ship material in support of the production schedules.
- To carry out all work in an accurate and safe manner

RESPONSIBILITIES:

- Receive materials onto the oracle system accurately and timely
- Locate and issue material to meet production requirements
- Carryout material cycle counts
- Ship material to the customer as per request
- Carryout all functions safely
- Follow supervisor's instructions

ESSENTIAL SPECIFICATIONS

- Leaving Cert
- PC literate - Microsoft Excel/word experience
- Previous experience as a Warehouse Operative in a busy environment
- Good numerical/literacy skills
- Confident telephone and communication skills
- Ability to work on own initiative

DESIRABLE:

- Forklift license
- Storeroom experience
- Oracle experience an advantage
- Experience in a manufacturing facility

ADVERTISED ON WWW.INDEED.COM – APPLICATIONS VIA COMPANY WEBSITE AS ABOVE

LIST OF POPULAR JOB SEARCH SITES



<https://ie.jooble.org/jobs/Waterford>

<https://www.recruitireland.com/search/?County=Waterford>

<https://waterfordjobs.ie/>



<https://www.rezoomo.com/>

<https://www.glassdoor.ie/index.htm>



<https://www.jobalert.ie/jobs-by-county>



<https://www.irishjobs.ie/>

<https://www.jobsdondedeal.ie/>



<https://www.adverts.ie/jobs>



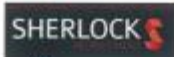
<https://ie.indeed.com/jobs-in-Waterford>



<https://www.jobsireland.ie/#/home>



<https://www.clsrecruitment.ie/>



<http://www.sherlockrecruitment.com/jobs/construction/>



<https://www.gumtree.ie/s-jobs/waterford/v1c8l3300023p1>



<http://wardpersonnel.com/>



<https://www.frsrecruitment.com/>

<https://www.jobs.ie/>

<https://www.monster.ie/>



<https://ie.jobtome.com/jobs?what=&where=waterford>



<http://www.wlrfm.com/jobs/>



<http://www.beat102103.com/jobs/>



<https://www.cpl.ie/Home>



FURTHER EDUCATION & TRAINING COURSE HUB

Fetchcourses.ie was developed by SOLAS, the Further Education & Training Authority, in partnership with Education and Training Boards Ireland (ETBI) and other Further Education and Training providers.

ANYONE WHO HAS LOST THEIR JOB DUE TO COVID-19 CAN NOW ACCESS FREE TRAINING ON-LINE.

TO VIEW ALL COURSES AVAILABLE PLEASE LOG ONTO:

WWW.FETCHCOURSES.IE

SELECT LOCATION AS ONLINE

Examples of courses to choose from include :

ECDL, Photoshop, Excel, Word, Advanced Word, Advanced Excel,
Graphic Design & Illustration using Adobe, Powerpoint, CompTIA A+,
Python Programming and many more.

ON-LINE AND TELPHONE TUTOR SUPPORT AVAILABLE FOR DURATION OF TRAINING

FOR MORE INFORMATION PLEASE CONTACT:

e-COLLEGE LEARNING - Contact - Fiona Lester – 1800 855 831

CLIENTS OF THE DUNGARVAN/LISMORE LOCAL EMPLOYMENT SERVICE

PLEASE CONTACT YOUR CASE OFFICER – NIAMH KUHNE – 058 44077

FREE ON-LINE TRAINING THROUGH CORK CHAMBER – SKILLNETS



FREE CV Prep & Interview Skills Online Course

Who is this course for?

Those currently unemployed or on temporary lay off

What does this course cover?

CV Prep

- What does a good CV look like
- What do employers look for on a CV
- Format and structure of CV
- CV template
(trainees will be given time to complete CV and have it reviewed)
- How to write a Cover Letter

Interview Skills

- Researching and preparing for interview
- Body language and appearance
- Sample interview questions
- Handling difficult questions
- Concluding the interview and leaving an impression

Delivery:

Blended 4 hour delivery. Broken into 2 hours with a 30 min break; followed by 1 hour 30 mins.

Delivered via Zoom with Self-Managed Learning



Course date: 21st April, 2020

Time: 9.30am - 1.30pm

Book here: <https://www.rhskillnet.ie/training/cv-interview/>

Or contact Network Manager at niamh.omalley@drai.ie or 01 6779901

Restaurant and Hospitality Skillnet is co-funded by Skillnet Ireland and member companies. Skillnet Ireland is funded from the National Training Fund through the Department of Education and Skills.



An Roinn Oideachais
agus Scileanna
Department of
Education and Skills



FREE FOOD SAFETY COURSE

CARRICK-ON-SUIR / MAY OR JUNE

ENQUIRES TO 051 640 742

TIPPERARY EDUCATION AND TRAINING BOARD



etb

Widening Participation Agency
Education, Training and Access
Tipperary Education and
Training Board

CONTACT US



051 640 742



APPLY ONLINE AT
www.fetchcourses.ie



trainingservices@tipperaryetb.ie

EHAI - Carrick on Suir Food Safety Course

1 Day Course

Primary Certificate in Food Safety

9am - 5.30pm May/June

APPLY ONLINE

www.fetchcourses.ie

Search by code:
274643

FEE: €45.00

Please note, if you are in receipt of a
weekly social welfare payment course costs may not apply



Investment 3 European Structural and
Investment Funds Programme
2014-2020
As funded by the Irish Government
and the European Union



EUROPEAN UNION
Investing in your future
European Social Fund



For further information
please contact
Department of
Education and Skills

SOLAS
The Skills Partnership
Further Education and Training Authority



Learning Together - Your Success, Our Goal #TETB

FREE ON-LINE TRAINING

THROUGH WATERFORD CHAMBER – SKILLNETS

Course	Date	Trainers / Speakers	Venue	Time	No. of Days
How to Devise an Infectious Diseases (Covid-19) HR Policy & Procedure	6 Apr	White HR	Online	15:00 - 16:00	1hrs
Managing Self	7 Apr	Sure Skills	Online	9.30 - 12.30	3hrs
"Food and Mood: 3 key ways to support your teams for energy, resilience and productivity"	7 Apr	Jemma Kehoe, Nutritionist	Online	15:00 - 16:30	1.5hrs
Managing Change	8 Apr / 17 Apr	Sure Skills	Online	9.30 - 12.30	3hrs
The Lean Workflow	8 Apr	Karen Douglas, Kareer Solutions	Online	15:00 - 17:00	2hrs
Motivating Staff	9 Apr	Sure Skills	Online	9.30 - 12.30	3hrs
How to manage your Headcount in Challenging Times	9 Apr	White HR Solutions	Online	15:00 - 16:30	1.5hrs
Intro to Lean (White Belt) - 2 x 3hrs	15 & 16 Apr	DCM Learning	Online	9.30 - 12.30	6hrs
Critical Thinking	17 Apr	DCM Learning	Online	14:00 - 17:00	3hrs
A3 Problem Solving	20 Apr	DCM Learning	Online	9.30 - 12.30	3hrs
Lean Champion	21 Apr	DCM Learning	Online	9.30 - 12.30	3hrs
Project Manager - Working with Virtual Teams	27 Apr	Turlon & Assoc	Online	9.30 - 16.30	6hrs
Motivate with EQ	27 Apr	MCX Training & Development	Online	14:00 - 17:00	3hrs
Beneficial Group Behaviours	29 Apr	MCX Training & Development	Online	14:00 - 17:00	3hrs
Trainer Fundamentals	30 Apr	MCX Training & Development	Online	14:00 - 17:00	3hrs
Intro to Agile - 2 x 3 hrs	6 & 7 May	DCM Learning	Online	9.30 - 12.30	6hrs
Project Management Techniques	12th May	DCM Learning	Online	9.30 - 12.30	3hrs

For more details about Skillnet contact Sara at 087 6116 952 or email skillnet@waterfordchamber.ie

The Waterford Chamber Skillnet is funded by member companies and the Training Networks Programme, an initiative of Skillnets funded from the National Training Fund through the Department of Education and Skills.

www.waterfordskillnet.ie



FREE ON-LINE TRAINING

THROUGH WATERFORD CHAMBER – SKILLNETS

FREE FOR THE DURATION OF THE
CORONA VIRUS PANDEMIC

What's Your Big iDEEa?

NOW IS THE PERFECT TIME TO
REVIEW YOUR SKILLS AND
CONVERT THEM INTO A NEW
DIGITAL INCOME STREAM

Join here <https://members.deeisfordigital.com>

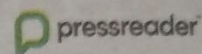
FREE On-Line Resources/Training Through Waterford Library Services

AN LEADER, FRIDAY, APRIL 3, 2020



Leabharlanna Phort Láirge
Waterford Libraries

FREE Online Resources



Transparent Language Online



While our libraries are closed due to Coronavirus (COVID-19) you can still access our Free Online Resources.

To join visit: www.librariesireland.ie/join-your-library and complete the online application form. You will be given a temporary library number and a library PIN.

As a library member you will have access to:

- **BorrowBox** for eBooks & eAudioBooks
- **PressReader** for digital newspapers
- **RBDigital** for digital magazines
- **Transparent Language Online** for language learning
- **Universal Class** for online courses

If you're already a member and would like to update your account or need to reset your PIN you can phone your local branch for further help.

Contact details of our library branches can be found on
www.waterfordlibraries.ie/branches