

**Intreo**  
Partner

## **WATERFORD SOUTH TIPPERARY LAES JOBS PACK**

**JOBS, TRAINING OPPORTUNITIES**

**&**

**COMMUNITY EMPLOYMENT POSITIONS**





Wacht Leader Waterford  
Partners



**Rural  
Recreation  
Officer**

**WE'RE  
HIRING**

**Rural Recreation Officer  
(RRO)**

**APPLY BY EMAIL TO  
INFO@WLP.IE BEFORE  
12 PM FRIDAY 1ST  
DECEMBER 2023**

**FULL JOB SPEC  
WWW.WLP.IE/NEWS**

Manage the Walks scheme  
for the County

Provide a key role in the  
future of Co Waterford rural  
recreational infrastructure

Support communities in the  
development of Walking  
Trails



[www.wlp.ie/news](http://www.wlp.ie/news)



# JobsPlus

## Employer Incentive Scheme

### JobsPlus Employer Incentive Scheme

JobsPlus Employer Incentive Scheme, from the Department of Social Protection, encourages and rewards employers who offer employment opportunities to the long term unemployed.

#### How Does the JobsPlus Employer Incentive Scheme Work:

The Scheme offers grants, which are payable monthly in arrears via Electronic Funds Transfer over a two-year period. The person employed under the Scheme must remain in employment with the same employer (who is taking part in the Scheme) during this time period.

The incentive is targeted at the more long term unemployed and is set at two levels:

- recruits unemployed for more than 12 months but less than 24 months: €7,500
- recruits unemployed for more than 24 months: €10,000

#### Main Eligibility Criteria:

- Jobs must be full-time employments of over 30 hours per week, spanning at least four days per week
- Employers must be compliant with Irish Tax and Employment Laws
- Eligible jobs must not displace any other employee

#### How To Apply for the JobsPlus Employer Incentives Scheme:

[Employers register on here](#) to become an eligible employer under the Scheme (employers will also be able to instruct potential employees to apply online to verify their status as an eligible employee under the Scheme).

[Click here for further information on the JobsPlus Employer Incentives Scheme](#)

If an employer decides to recruit an additional employee, they can complete the [JobsPlus Online Application for Employers](#) giving, for example, the name of company, size of workforce, bank details and economic sector of company. Once this is submitted an officer of the department will review and check the tax clearance certificate is in order and email the employer if it is approved.

Once eligibility is confirmed by the department, an employer may start to recruit. They could contact their local Intreo Centre to discuss their vacancy. They may also advertise the vacancy on [www.jobsireland.ie](http://www.jobsireland.ie).

For information on how the JobsPlus scheme operates, [an employer presentation is available here](#).

# WPEP Work Placement Experience Programme



An Roinn Coimirce Sóisialaí  
Department of Social Protection



Employer WPEP Final.mp4

DSP



## Work Placement Experience Programme

The [Work Placement Experience Programme \(WPEP\)](#) is a 6-month, 30 hour per week voluntary work experience programme. The programme is for jobseekers that are currently in receipt of a qualifying social welfare payment and who have been unemployed for six months (156 days) or more, (see [qualifying list here](#) ).

If you would like to re-train and gain experience in another type of employment, this programme can help you build new skills and gain work experience. You cannot take a placement where you already have built up experience in the role.

You can work part-time while you are on the programme providing the part-time work does not impact your placement. The part-time work cannot be with the WPEP Host.

03:28



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If you would like to re-train and gain experience in another type of employment, this programme can help you build new skills and gain work experience. You cannot take a placement where you already have built up experience in the role.

You can work part-time while you are on the programme providing the part-time work does not impact your placement. The part-time work cannot be with the WPEP Host.



### **Tús - Community Work Placement Initiative**

This is a [community work placement](#) scheme providing **short-term working** opportunities for unemployed people. The jobs are to benefit the community and are provided by community and voluntary organisations in both urban and rural areas.

To qualify for Tús, you must:

- have been continuously unemployed for at least 12 months and "signing on" on a full-time basis,
- have been receiving either Jobseeker's Benefit or Jobseeker's Allowance for at least 12 months,
- be currently receiving Jobseeker's Allowance.

If you are unemployed and eligible for the scheme, your local [local Intreo centre](#) or [Social Welfare Branch Office](#) will identify and contact you.

### **Community Employment Scheme**

The [Community Employment \(CE\) programme](#) is designed to help people who are long-term unemployed (or suffer a particular disadvantage) to get back to work by offering part-time, temporary placements in jobs based within the local community. Participation on CE is for 19.5 hours per week.

The training provided through CE is delivered within a Quality Assurance framework. See details of recognised courses on [www.qqi.ie](http://www.qqi.ie) that can be achieved and that lead to major awards on the National Framework of Qualifications.

CE placements are for one year, however if you are working towards a major QQI Award you may be eligible for up to an additional 2 years on CE (maximum total of 3 consecutive years).

# WAREHOUSE OPERATIVE

## Company Background

Store-All is one of Ireland's largest supply chain management companies. The company currently manages in excess of 850,000 sq. ft. of warehousing across 16 locations across 8 sites in the South-East and has its HQ near Belview Port. The company offers custom and integrated (Transport and Storage) supply chain solutions for some of the world's leading Food and Pharma multinationals. The company also provides Document and Self-Storage services. Further sites are being developed to support the business expansion.

## Job description

### WAREHOUSE OPERATIVE

We have a vacancy at Store-All Logistics for a Warehouse Operative.

Store-All is one of Ireland's largest supply chain management companies. The company currently manages in excess of 850,000 sq. ft. of warehousing across several sites. The company offers tailored logistics solutions to manage our clients supply chain requirements.

### A Day in the Life of our Warehouse Operative

- As a Store-All Warehouse Operative you are expected to carry out your duties and responsibilities to the best of your ability. We are currently looking for candidates who can integrate into a team environment and receive reasonable instruction from Store-All Supervisors/Team Leads.
- As Store-All Warehouse Operative, you are required to set a good example to all personnel, whilst also communicating the importance of meeting customers, as well as statutory and regulatory requirements.
- Reporting into the Warehouse Team Leader/Supervisor, the role involves working closely with other warehouse operatives, suppliers, drivers and transport providers.
- To be a successful Warehouse Operative, you will need to be a team player with a flexible approach to work use machinery, ensure quality and health & safety standards are adhered to and that the warehouse is being operated efficiently.
- You will need to represent the Company's core values and to follow our approach to "Listen, Solve and Deliver" in solving our client's logistics problems.
- People are the heart of our business, and we want to invest in our staff and their future development. Apply today for a challenging and rewarding position in a dynamic, fast paced environment and take the next step in your career.

### Responsibilities

- Be aware of Health & Safety compliance
- Operating Forklifts / Reach Trucks / Magaziners / Pallet Trucks / Floor Washers. Loading / unloading goods.
- Locating / picking stocks / Cycle counting.
- Handballing / repalletising loads, as applicable.
- Housekeeping/Clean as you go.
- Performing weekly Forklift inspections including the weekly upkeep of machinery.

### Skills, Training and Experience

- Be aware of Health & Safety compliance
- Operating Forklifts / Reach Trucks / Magaziners / Pallet Trucks / Floor Washers.
- Loading / unloading goods.
- Locating / picking stocks / Cycle counting.
- Handballing / repalletising loads, as applicable.
- Housekeeping/Clean as you go.
- Performing weekly Forklift inspections including the weekly upkeep of machinery.
- Manual Handling Certificate
- Counter Balance, Reach Truck, Ride-on Pallet Truck, VNA Certificate if applicable.
- GDP training completed
- Must be aware of Health & Safety compliance.
- Must possess a valid driver's licence.
- Must have good IT knowledge, with excellent data input skills and attention to detail.

If interested send Cvs to [recruitment@store-all.ie](mailto:recruitment@store-all.ie)

# SUPERVISOR

## Company Background

Store-All is one of Ireland's largest supply chain management companies. The company currently manages in excess of 850,000 sq. ft. of warehousing across 16 locations across 8 sites in the South-East and has its HQ near Ballyvaughan. The company offers custom and integrated (Transport and Storage) supply chain solutions for some of the world's leading Food and Pharma multinationals. The company also provides Document and Self-Storage services. Further sites are being developed to support the business expansion.

## Reason for Vacancy

The company has been recently bought out by two managers who have ambitious plans to develop the business. There is currently a requirement for a Supervisor who will report to a Warehouse Manager.

## A Day in the Life of our Supervisor

- Delegating tasks and responsibilities to Stock Controllers, Team Leaders and Warehouse Operatives.
- Management of call-outs as per client requirements.
- Planning and resourcing to ensure adequate resources are available to fulfil operational needs
- Conduct interviews as required
- Performing warehouse inspections and controlling stocks of empty pallets / shrink-wrap / detergents / toilettes / slips.
- Organising equipment services and repairs, including procuring PO numbers
- Reporting issues (raising Investigation Reports)
- Actively encourage, participate and promote training and development needs for self and team
- Ensure all staff complete their Personal Development Plan and encourage them to attend training and seek out development opportunities
- Complete your own Personal Development Plan and actively work to ensure you achieve the agreed goals.
- Integrate into a team environment and receive reasonable instruction from Store-All Managers.
- Adhere to Store-All policies and SOP's at all times.

## Key Responsibilities

### OPERATIONS

- Arranging workload, staff and overtime
- Delegating tasks and responsibilities to Team Leaders and Warehouse Operatives.
- Arrange the call-out roster and complete call-out as required.
- Provide cover for stock controller and other supervisors, when necessary.
- Inspecting and rejecting unsuitable transport units, when necessary.
- Ensuring equipment purchased/hired is received in good order
- Raising and reviewing Change Control Forms and IR's
- Accompanying site visitors.
- Ensuring contractor work is completed satisfactorily.
- Performance of cycle counting, as per procedure.
- Complete Probation reviews with direct staff
- Conduct 1:1 periodic appraisal with direct staff.
- Organising equipment service and repairs
- Procuring Order Nos. for purchase/hire of equipment.
- Unloading/loading of Store-All premises, as required.

### QUALITY

- Comply with GDP, Quality and GDP requirements, as per Store-All SOP's and policies
- Ensure that ISO9001, ISO45001, HACCP, BRC, GDP standards and customer requirements are met at all times and up-to-date systems and forms are being used
- Adhere to all company policies, procedures and business ethics codes, and ensure that they are communicated and implemented within the company
- Ensuring cleanliness of buildings/yards, etc.

### TRAINING

- Performing training with staff when required.
- Perform/Schedule Forklift training with operatives, if applicable.
- Perform/Schedule Manual Handling training with employees, if applicable
- Archiving Old Files
- Filing

### HEALTH & SAFETY

- Be aware of Health & Safety compliance. High visibility vest, safety shoes and company ID badge to be worn at all times. Smoking is strictly prohibited in our warehouses, offices and car parks.
- Adhere to safety requirements, as outlined in our procedure and Safety Statement.
- Building security and alarms – overall responsibility
- Ensure that any Health & Safety issues are escalated to management.

### COMPLIANCE

- Adhere to KPI's and ensuring PM boards are up-to-date.
- Adhere to all company policies, procedures and business ethics codes, and ensure that they are communicated and implemented within the company
- Total confidentiality must be maintained in all areas in relation to Store-All client information. No discussion with any client, supplier or third party in relation to other client's or supplier's contents or information is allowed
- Ensuring contractor work is completed satisfactorily
- Ensuring equipment purchased/hired is received in good order
- Comply with Security awareness/policy, Security statement and Air Cargo security requirements, training, awareness of legal requirements, maintain restricted access control.

### EXPERIENCE

- Manual Handling Certificate
- Counter Balance Certificate
- Magazine Certificate
- Ride-On Pallet Truck Certificate
- Reach Truck Certificate, where applicable.
- General Units Training Completed, where applicable.
- Pharma Units Training Completed, where applicable.
- Intermediate Computer Skills Required
- Intermediate Microsoft Office Skills Required
- Store-All Online Warehouse Management System Training Module Completed
- Experience as a Store-All Warehouse Operative
- Ability to integrate into a team environment, and where necessary, to work overtime to achieve a deadline - G.S.K.
- Operative Training Module Completed, as applicable
- Smartly training completed, where applicable.
- Basic Health & Safety training
- Forklift training course completed, where applicable
- GDP training completed
- Manual Handling Trainer Certificate, if applicable

### BENEFITS

- Discretionary performance bonus.
- Travel expenses.
- Training and career progression opportunities available.
- Employee Assistance Programme.

**If interested send Cvs to [recruitment@store-all.ie](mailto:recruitment@store-all.ie)**

# SITUATIONS VACANT

Telephone: (058) 41205 / 42042 | e-mail: [adverts@dungarvanobserver.ie](mailto:adverts@dungarvanobserver.ie)

## Concrete Truck Driver required

- Full C Licence
- Up-to-date CPCs
- Safe Pass
- Working in the West Waterford / East Cork area
- Experienced an advantage but full training can be provided

*CV and or expression of interest to*  
[shanemoore@live.ie](mailto:shanemoore@live.ie)

(24-11)

## Rural Recreation Officer (RRO)



Coinnigháiríocht Leader Waterford Leader  
Partnership Part. Léige Partnership

Waterford Leader Partnership CLG is seeking applications from suitably qualified individuals for the position of Rural Recreation Officer (RRO).

Before applying, please read the full job description which can be found at [www.wlp.ie/news](http://www.wlp.ie/news)

To apply email a letter of application and current CV, to [info@wlp.ie](mailto:info@wlp.ie) by 12.00 noon on Friday, 1st December, 2023.



# SITUATIONS VACANT

Telephone: (058) 41205 / 42042 | e-mail: adverts@dungarvanobserver.ie

## **Tipper Driver** **Wanted for local Quarry work**

### *Requirements:*

- Full Clean C Licence
- Driver's CPC Card
- Driver's Tacho Card
- Safe Pass

**EXPERIENCE ESSENTIAL**

**Contact: JP 087 6310941**

**FULL AND PART-TIME AVAILABLE**



**Kilrossanty National School**

## **CARETAKER WANTED**

**CARETAKER WANTED FOR KILROSSANTY  
NATIONAL SCHOOL**

**5 hours per week (flexible hours)**

**General maintenance, D.I.Y. and light gardening**

*Please apply in writing to:*

**KILROSSANTY N.S.**

**Kilmacthomas, Co. Waterford.**

# CAPPOQUIN DAY CENTRE

– Vacancy for –

## **MANAGER**

Responsible for day-to-day management  
of the Centre

At present – 3 Days (Tuesday – Thursday)

*Applications by CV and covering letter to:*

**CAPPOQUIN DAY CENTRE**

**Cappoquin P51 AX**

**not later than 6th December, 2023**

# **Concrete Truck Driver required**

- Full C Licence
- Up-to-date CPCs
- Safe Pass
- Working in the West Waterford / East Cork area
- Experienced an advantage but full training can be provided

*CV and or expression of interest to*

**[shanemoore@live.ie](mailto:shanemoore@live.ie)**

# JOB VACANCIES



WEEKLY POST  
SPONSORED BY



- CHAMBER OF COMMERCE ADMINISTRATIVE ASSISTANT
- TOURIST OFFICE CUSTOMER SERVICE ASSISTANT DUNGARVAN
- CHECKOUT OPERATOR
- CHEF/COOK, WAITING STAFF, BAR STAFF, KITCHEN PREP STAFF, KITCHEN PORTERS
- CONCRETE TRUCK DRIVER
- CARETAKER
- DAY CENTRE MANAGER
- SALES COUNTER ASSISTANT
- OFFICE ADMINISTRATOR
- RETAIL BETTING ASSISTANT
- EXPERIENCED OFFICE PLANNER/CO-ORDINATOR

## Operations Manager

This is a Hands-on role  
Responsible to Oversee all  
aspects of Operations and  
provide vision, leadership and  
strategy to drive the successful  
processes





**JOIN OUR TEAM!**

**SENIOR LIBRARY  
ASSISTANT PANEL**

**APPLY ONLINE AT  
WATERFORDCOUNCIL.IE**



**Leabharlanna Phort Láirge**  
Waterford Libraries

# STAFF NURSES: MEDICAL / SURGICAL, ORTHOPAEDIC & EMERGENCY DEPARTMENT



University Hospital  
Waterford, Ireland



Online interviews :  
21st, 23rd & 28th  
November 2023



Accommodation package  
and benefits offered.  
Full time positions



Megan.geddes@kcr.ie

APPLY  
NOW

Kate Cowhig

International Healthcare Recruitment

Please visit our website to see the full list of **BENEFITS**  
and **REQUIREMENTS** for the role

## MOTOR MECHANICS NATIONWIDE

- €40,000 - €46,000 per year
- Permanent secure employment
- Ongoing training & education
- Schedule: 8 hour shift



APPLY NOW



# JOB VACANCIES!

WATERFORD <

SOUTHEAST <



Posted 10/08/2023

**Senior Tax Manager**

Teva Pharmaceuticals Ireland

Categories: Accounting

**BAUSCH + LOMB**

Posted 11/05/2023

**Senior Manufacturing  
Engineer**

Bausch + Lomb

Categories: Accounting



Posted 11/05/2023

**R&D Analyst**

Teva Pharmaceuticals Ireland

Categories: Accounting

**Keltech** 

Posted 11/05/2023

**General Operator**

Keltech


Categories: Accounting



# VOLUNTEER RECRUITMENT

## OPEN



 We're looking for people who are:

- Over 18 years old
- Reasonably fit
- Willing to dedicate their time to give back to the community

 Diverse Volunteer Opportunities:

- Suicide Prevention Patrols
- Power Boating
- First Aid
- Search, Rescue, and Recovery Operations
- Swiftwater and Flood Rescue
- Drone and Sonar Operations

WMSAR, as a charitable organisation, is also seeking volunteers with specific skill sets. We're in need of individuals experienced in Health and Safety, Charity Compliance, Facility Management, and Administrative Data Entry. This is an ideal chance for those looking to contribute to the charity's work in a behind-the-scenes capacity.

Joining WMSAR means more than just giving back to the community. It's about personal growth, learning new skills, and being part of a team dedicated to saving lives.

 Apply Now:

Interested? Contact us at [waterfordmarinesearchandrescue@yahoo.ie](mailto:waterfordmarinesearchandrescue@yahoo.ie) before 6.00pm on Friday, November 24th, 2023.

WMSAR look forward to welcoming new volunteers who are passionate about making a difference in their community

## WE ARE HIRING

### JOB POSITIONS :

#### • VEHICLE BODY REPAIRER APPRENTICES

(GALWAY, ENNISCORTHY, ATHLONE, DONEGAL,  
LOUTH, CORK, DUBLIN, WATERFORD, SLIGO)



EMAIL YOUR CV AND  
COVER LETTER TO:



[recruitment@collisionexperts.ie](mailto:recruitment@collisionexperts.ie)

Join the automotive industry with Collision Experts Ireland!

As we expand we want you to help address a tradewide & nationwide skills shortage. We are actively seeking enthusiastic individuals to join us as Vehicle Body Repairer Apprentices.

Why Join Us?

- Competitive Packages: Recognising the real value of Autobody Apprentices, we offer competitive remuneration packages to reward your dedication.
- Extra Training: Expand your skills and knowledge through additional training programs, ensuring you are well-equipped for success.
- Care and Support: Experience a supportive environment throughout your apprenticeship journey.

Requirements:

- Passion for Vehicle Body Repair
- Willingness to learn and grow in a dynamic & ever changing industry
- Meticulous attention to detail
- Strong teamwork and communication skills

Responsibilities:

- Contribute to vehicle body repair and restoration processes
- Learn and apply industry-leading repair techniques
- Collaborate with experienced professionals to enhance your skills
- Play a key role in the success and growth of Collision Experts Ireland



## Recruitment Competitions

The Office of Public Works is recruiting Seasonal Guides/ Information Officers.



Please note that offers of temporary employment will only be made to successful candidates on foot of this competition.

Interested applicants should have:

- heritage awareness
- relevant work experience
- good communication skills
- good team working ability
- fluency in Irish for Gaeltacht Sites

**Have you ever considered joining the Fire Service?**

**Do you think you have what it takes?**

**Do you tick all the boxes?**

- Team player
- Disciplined
- Physically and mentally strong
- Can follow orders
- Determined
- Adaptable to various work environments





### PSV/Bus/Coach Mechanic required

We are an ever growing Coach hire business with a busy garage that are now looking to add to our team.

Currently we are looking to recruit an experienced Coach Mechanic to work with our team in Carrick on Suir Co Tipperary that helps keep our wheels turning as well as those of our customers. We look after a variety of over 20 vehicles from Minibuses, Buses, Coaches to both small and large goods vehicles.

You will be ensuring every aspect of our maintenance service meets and exceeds strict industry standards, with a business that is willing to invest in your training and development and values every member of the team.

#### Duties will include:

- \* Working in a fully equipped and busy vehicle repair workshop, maintaining the company's fleet of vehicles in-line with RSA standards and practices.
- \* Carrying out routine servicing and repairs.
- \* Preparing vehicles for CVRT.
- \* Regular 6 week checks and corresponding paperwork.
- \* Using the latest diagnostic equipment to diagnose faults and specifying the correct method of repair.
- \* Complying with all relevant Engineering Operating Procedures and RSA testing requirements.
- \* Maintaining and developing technical skills through on-going training.

#### Skills and Attributes:

- \* You will ideally be an accredited, qualified Coach/HGV Mechanic with either City & Guilds in Heavy Vehicle Mechanics Maintenance & Repair or equivalent.
- \* 5-year minimum experience maintaining and repairing commercial vehicles such as Coaches, Buses, HGV, PSV, LGV, working with Diesel Engines, Gearboxes, Hydraulics, power trains, and vehicle electrics.



✓ 2 X Social Care Workers – all relevant qualifications related to social care, from level 5-9 will be considered for these positions. Salary will range from €33k-€40k with sleep ins being paid at your hourly rate through the night!

✓ Dedicated Waking Night Workers - as above, all relevant qualifications will be considered. Salary will range from €33k-€40k.

We are now accepting CV's! Once a CV is sent, and if deemed a suitable candidate you will be interviewed for the positions. If you prefer you can request an SMC Application Form, complete and return.

So if you wish to work in a company with a great reputation for staff care and also providing first class services to children, then send your CV to:

[recruitment@smccs.ie](mailto:recruitment@smccs.ie)

# JOB LINE



**Canon Hayes Pre-school require a person with QQI/Fetac Level 5 in Childcare & Early Years Development.** To work in our ECCE Pre-School, from 9am to 12 noon, 5 mornings per week until end of school term in June. **Please forward CV's to [canonhayes@tipperarysportcentre.com](mailto:canonhayes@tipperarysportcentre.com)**

**Finance Administrator required:** Must have experience in Accounts Receivable and Accounts Payable, process sales invoices, administer day-to-day finances, lodge cash/cheques and manage online banking including online payments and transfers. Prepare monthly accounting reconciliation's, provide ongoing financial reports to Cena Finance Committee. **The hours and rate of pay can be discussed at Interview and candidates can contact Alison on 087-6911246**

**Labourers Required:** Must have safe pass, manual handling and dumper ticket. Call Jimmy on 087-4893398

**Seeking work:**

**Lady Available to mind elderly persons in their own home, 3-4days a week. Has Experience contact 086 876 6316**

### Job description

Flexiforce, A Hartley People Company are working with our successful client to fill the position of **General Operative**. This role is based in County Waterford.

#### The Role:

- The job entails various tasks including abattoir work, butchering, and packaging.
- The position is a permanent one, with a standard probation period of 6 months.
- Overtime pay is applicable for work performed before 7 am and is paid at double the regular rate. Overtime pay at time and a half begins after the first hour of overtime following a shift.
- A canteen voucher worth €2.20 is provided for overtime hours.
- The work schedule follows a Monday-to-Friday pattern every week.
- Shifts have staggered start times beginning at 6 am, and the total weekly work hours amount to 40.
- Employees are eligible to join the Siptu union from their first day of work, with a weekly cost of €4/ Week.
- It is also important to note that this role is working in a cold environment (7-8 degrees)

#### The Person:

- The job involves working collaboratively as part of a team on a production line, specifically focusing on tasks such as cutting, trimming, and packaging.
- Maintaining good housekeeping and adhering to food safety standards is essential.
- Willingness to follow work instructions is important for carrying out tasks effectively.
- Being competent and capable of completing tasks safely is a requirement.
- Demonstrating an ability to follow quality guidelines and procedures is expected.
- While having knife skills is beneficial, it is not essential for the role.
- Being a team player and working well with colleagues is important.
- Full training will be provided to ensure proficiency in job responsibilities.
- Having forklift experience is considered advantageous for the position.

**Hartley People Recruitment** work to the highest ethical standards within our industry and we value the trust that you place in us when you send your CV. We can provide a full consultation in confidence and we guarantee that your CV will not be sent to any of our clients without your prior consent

Job Type: Full-time

Salary: €11.66 per hour

Schedule:

- 8 hour shift
- Monday to Friday

Supplemental pay types:

- Overtime pay

Language:

- English (preferred)

Licence/Certification:

Work Permit

# Infosys

## Customer Support Associate

This is a work from office position.

### Infosys BPM

Infosys BPM is the business process management unit of Infosys and started its operations in Ireland in 2014. We deliver exceptional service offerings across numerous sectors - telecommunications, manufacturing, social media, healthcare, edtech, and fintech. We provide voice support, customer service and technical support operations for large global enterprises. We operate across 5 locations in Ireland – Dublin, Wexford, Waterford, Clonmel and Craigavon, supporting multiple clients.

At Infosys, we aim to create an inclusive workplace and leverage the power of diversity for a sustainable competitive advantage, enabling employees to participate, develop and contribute freely and equitably. We are committed to providing a work environment free of discrimination and harassment. We do not discriminate or allow harassment on the basis of race, colour, religion, disability, gender, national origin, sexual orientation, gender identity, gender expression, age, genetic information, military status or any other legally protected status.

The diversity in our workforce is one of our core strengths, which helps foster creativity and innovation and provides our people with interesting challenges to enable growth in their career. There is a strong focus on collaboration between teams and we provide critical training and growth opportunities to nurture the next generation of digital talent. We promote a positive work-life balance, and we are looking for Customer Support Associates to join our fun and dynamic team here in Waterford City Centre.

### About the Job:

Based in Waterford City Centre, you will be working for Infosys BPM on behalf of our partner, a successful Global Communications company as a Customer Support Associate. Our client is seeking Customer Service Experts who are passionate about making a difference in the lives of their customers. As a Customer Support Associate, you are the first point of contact providing support for a leading brand, delivering a first-class customer experience. We will provide you with the best tools and resources to exceed our customer's expectations and enable you provide them with a truly remarkable experience.

### Paid Training

All training provided is fully paid and will take place on site at our offices in Railway Square, Waterford. As a Customer Service Agent you will complete the following training:-Training duration totals 9 weeks, weeks 1-4 are classroom based and operate 10:30-19:00 Monday to Friday and weeks 5-9 operate 14:00-22:30 Monday to Friday.

### About You:

- *Customer Focus:* You do whatever it takes to deliver the best customer experience by owning the customer's issue from start to finish.
- *Versatile:* You're ready for anything that comes your way. You are comfortable with a little chaos.
- *Ownership:* You get it right and if you need help, you aren't afraid to ask for help when it's needed.
- *Can do Attitude:* Even when faced with a challenge, you know delivering the best Customer Experience is a priority.
- *Problem Solving:* Figuring things out even when they aren't clear energises you and you can easily break things down and explain it to others. You get it right the first time!
- *Quality Focus:* Everything you do is to delight and wow customers.
- *Value Focus:* You enjoy showing the benefits of products that can make your customer's lives easier.
- *Enthusiastic Learner:* You love learning new things and can easily adapt in a fast paced ever changing environment.
- *Integrity:* You know the difference between right and wrong and treat others the way you want to be treated.

# Infosys

## **Your Skills:**

- PC Skills: You are comfortable using computers and can easily navigate several different systems or programs.
- Strong English Skills: You speak, comprehend and write English fluently and can easily have proactive conversations with English speaking customers.
- Coachable: You work well on your own but can also take direction from your leadership team.

## **There are many benefits to working at Infosys:**

- 30 days holiday (includes 10 statutory days entitlement)
- Permanent Contract of Employment
- High energy and dynamic work environment
- Culture for promoting from within
- Tenured Based Health Cover discounts
- Learning and development platforms available to all employees
- Global company with opportunities for growth across many countries
- Tenured based Maternity Cover contributions
- Opportunities to be involved and give back to the community
- Easily accessible site for all modes of transport
- Special staff offers – reduced rates with local stores and amenities
- Free access to the VHI Employee Assistance Programme and to the Virgin Pulse platform
- PRSA pension scheme
- Supportive working environment
- The opportunity to make life-long friendships
- Hours of Operation:

Shifts operate from Monday to Sunday from 13.00-02.00. At the moment most shifts take place between the hours of 14.00-22.00.

## **Rate of Pay:**

Salary range is relative to the shift operated. Basic rate per hour before 10.00 p.m. is €11.55 and uplifts to €14.01 per hour for hours worked between 10.00 p.m. and 2.00 a.m.

## **Location:**

Site in Railway Square, located in Waterford City Centre.

## **Education:**

Leaving Certificate (preferred)

## **FULL TIME Positions only**

All aspects of employment at Infosys are based on merit, competence and performance. We are committed to embracing diversity and creating an inclusive environment for all employees. Infosys is proud to be an equal opportunity employer.

*For any additional information on this position, or to express an interest.*

*Please reach out to our recruitment specialist Codie at [codie.odonnell@infosys.com](mailto:codie.odonnell@infosys.com)*



TipperarySports  
PARTNERSHIP  
— SPORT IRELAND —



Comhairle Contae Thiobraid Árann  
Tipperary County Council



# We are Hiring!

**Sports Inclusion  
Disability Officer  
(SIDO)**



Full job specification at  
[www.tipperarysports.ie](http://www.tipperarysports.ie)



Waterford City and County Council

4 d · 🌐

The application deadline for the recruitment of Retained Firefighters in Ardmore, Cappoquin, Dunmore East, Kilmacthomas and Portlaw has been extended till 10th November.

Apply today: <https://waterfordcouncil.ie/.../human.../vacancies.htm>

#Waterford







#HowItFeelsToCare

# Now Recruiting Health Care Assistants



★ Healthcare Assistant Positions Now Available ★

----- Carers That Drive Only -----

📈 Increased Pay Rates 📈

Location: All Areas of Carlow, Kilkenny and Waterford

Full Time & Part Time Permanent Hours Available

Call 056 7789952 / 051 591783 or click 'Apply Now'

## REQUIREMENTS:

- 👉 Drivers with access to a car
- 👉 Relevant Healthcare qualification or committed to completing a relevant Healthcare qualification
- 👉 A passion to make a difference
- 👉 Keen to be part of a team delivering care to high standards

## EMPLOYEE BENEFITS:

- ✅ Market Rates with relevant bonuses applicable
- ✅ Mileage Allowance
- ✅ Flexible working hours
- ✅ Ongoing Training Provided
- ✅ Out of Office Hours Support
- ✅ Strong local Office Support Team
- ✅ Provision of Uniform, Staff Phone offers and other benefits
- ✅ Retention Bonus
- ✅ PPE Supplied
- ✅ Paid Garda Vetting
- ✅ Paid Holiday Leave
- ✅ Refer a friend Scheme
- ✅ Work and Learn Scheme
- ✅ Full and part-time hours
- ✅ Guaranteed hours contracts available

Call 056 7789952 / 051 591783 or click 'Apply Now'

**LINKEDIN  
SEARCH  
FOR JOBS**





# Cashel Community School Parent's Association

## CAREERS FAIR

**Monday 27th Nov  
2-6pm**

*Careers in our Community*

A must see event for parent's. With 40 stands and speakers due to attend, all the information you need to know about the next step in Education, Apprenticeships and Career's will be there.

Well done to [Cashel Community School Parents Association](#) for organising the event.

This will be the best opportunity on your own doorstep to meet UCC, UL, MARY IMMACULATE COLLEGE, SHANNON COLLEGE OF HOTEL MANAGEMENT, TIPPERARY ETB, TUS, UCG, SETU, MTU, KILDALTON COLLEGE, GARDAI, DEFENCE FORCES, HSE, ESB and much more.



# TRAINING OPPORTUNITIES

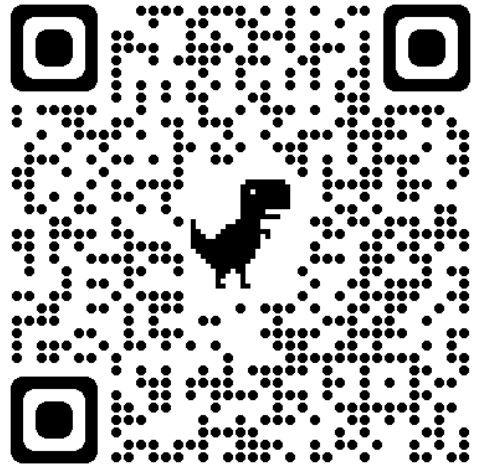
Intreo | Partner





**wwetb**

Bord Oideachais agus Oiliúna  
Phort Láirge agus Loch Garman  
*Waterford and Wexford  
Education and Training Board*

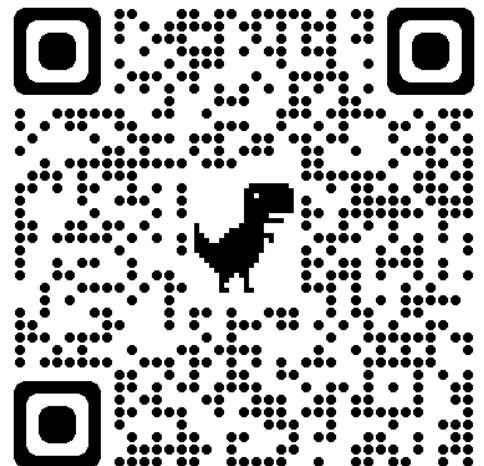


**etb**

Bord Oideachais agus  
Oiliúna Thiobraid Árann  
*Tipperary Education and  
Training Board*



**frs**  
training



# CONSTRUCTION SKILLS CERTIFICATES:

## SAFEPASS, MANUAL HANDLING & ABRASIVE WHEELS



1 WEEK | FULL-TIME | JANUARY

### INCLUDES:

- Safepass
- Manual Handling
- Abrasive Wheels Training
- Introduction to Health & Safety
- Energy & You - Reduce Your Use



## LOCATION

TIPPERARY  
TOWN

COURSE CODE: 418235

### FURTHER INFORMATION CONTACT:



052 61343333



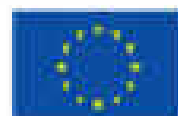
[courses@tipperaryetb.ie](mailto:courses@tipperaryetb.ie)

[www.fetchcourses.ie](http://www.fetchcourses.ie) 🔍

Your journey, our commitment.



*Miútas na hÉireann*  
Government of Ireland



Co-mhaoinithe ag an  
Aontas Eorpach  
Co-fiondaire ag an  
Eagraíocht Eorpach

**SOLAS**  
learning works

# Special Purpose Award in Traditional Stonewall Construction

**Start Date: 29/01/2024**

**End Date: 05/04/2024**

**Duration: 10 Weeks**



For more information email

[recruit@wwetb.ie](mailto:recruit@wwetb.ie)

or visit

[wwetb.ie/courses](http://wwetb.ie/courses)

(course code: 419410)

Department of Education and Skills

Rialtas na hÉireann  
Government of Ireland



Arís chomhoibriú ag  
an Aontas Eorpach  
Co-fundaithe by the  
European Union



**wwetb**  
Waterford Wexford  
Training Services



**FREE PART-TIME COURSE**  
**Wexford College of Further Education & Training**  
**January 2024**

## QQI Level 4

<b>Customer Service - Fri mornings</b>	<b>419962</b>
<b>Business Calculations - Wed mornings</b>	<b>419989</b>

## QQI Level 5

<b>Digital Marketing - Tues Mornings</b>	<b>400406</b>
<b>Bookkeeping - Thurs Mornings</b>	<b>420101</b>
<b>Excel Spreadsheets - Thurs mornings</b>	<b>420126</b>
<b>Work Experience - Mon All Day</b>	<b>421214</b>
<b>Healthcare Care Skills- Thurs All Day</b>	<b>420148</b>



**For More Info**  
**Contact: Jean Rawson**  
**Email: [jeanrawson@wwetb.ie](mailto:jeanrawson@wwetb.ie)**  
**Phone: 086-3657695**

To Apply: go to  
Course Finder on  
[wwetb.ie](http://wwetb.ie) and enter  
course code

# FORKLIFT TRUCK OPERATOR



## Course Description

This is a full-time 2-week course. This programme was designed to enable the learner to acquire the knowledge, skills, and competence to operate a Counterbalance, Reach, and Pedestrian Pallet Forklift Truck, safely and efficiently. This is in accordance with the manufacturers guidelines and the Code of Practice for Forklift Truck Operators, as laid down in the 2005 Health and Safety at Work Act.

### CERTIFICATION

On successful completion of this course learners will receive a:

**RTITB ID Card/Certificate of Basic Training in Counterbalance Forklift Truck Skills**

**RTITB ID Card/Certificate of Basic Training in Reach Truck Forklift Truck Skills**

**RTITB ID Card/Certificate of Basic Training in Pedestrian Pallet Truck – Low Level**

### COURSE CONTENT

#### Induction

**Counterbalance Forklift Truck Skills – RTITB**

**Reach Truck Forklift Truck Skills - RTITB**

**Pedestrian Pallet Truck Skills - Low Level- RTITB**

### COURSE MATERIALS

All course materials will be supplied.

### JOB OPPORTUNITIES

It will afford participants the opportunity to secure employment in industry as a Fork Truck Operator.

### LEARNER ENTRY REQUIREMENTS

**Education:** Learners must be over 18 years of age.

**Aptitude:** Good verbal and written command of the English language is required. Good Hand/Eye coordination, good spatial aptitude. Good vision is essential.

**Previous Experience:** No previous experience required however some forklift experience preferred.



## NEXT COURSES

Ongoing in  
Waterford & Wexford  
2023/2024

For further details contact  
**051-301500**  
**087-1958761**  
OR  
**recruit@wwetb.ie**



# L2 Diploma in Women's Hairdressing



## Course Description

The aim of the course is to provide learners with the knowledge, skills, and competence to enter the world of hair styling and colouring for women, developing a range of complex hairdressing skills in a salon environment to help prepare them for a career in the hairdressing industry. Learners should be aware that this is a full-time commitment for 22 weeks, 12 weeks of Training and 10 days of Work Placement. The Training will be delivered from 08:30-15:45 Mon-Thurs, 08:30-12:45 Fri.

## Contact us today

Waterford Wexford Training Services

Email: [recruit@wwetb.ie](mailto:recruit@wwetb.ie)

Tel: 051 301500 or 087-1958761

Waterford Training Centre, Industrial Estate, Cork Road,  
Waterford, X91 PX02.



Stáin na hÉireann  
Government of Ireland



Funded by the  
European Union  
NextGenerationEU

WWETB is funded by the European Union - NextGenerationEU



## Certification

Upon Successful completion of this programme the learner will receive a:

City & Guilds Diploma in Women's Hairdressing (L2)

## Course Content

1. Working in the hair industry
2. Follow health and safety practice in the salon
3. The Client consultation for hair services
4. Shampoo and condition the hair and scalp
5. Colour and lighten hair
6. Perm and neutralise hair
7. The Art of Dressing Hair
8. Provide scalp massage services
9. Plaiting and Twisting Hair
10. Cut Women's Hair
11. Salon Reception

## Entry Requirements

**Education:** While there are no specific entry requirements, centres must ensure that learners have the academic ability to successfully complete the programme. Junior Certificate or similar. Both verbal and written English language skills are essential.

**Aptitude:** Good Eye/Hand Co-ordination, good finger dexterity, i.e., be able to use hairdressing tools and equipment in a safe manner with both hands at the same time when working with hair. Be able to identify basic shapes and to visualise the result of a hairstyle.

**NEXT COURSE...**

**On going in 2023/2024**  
[www.wwetbtraining.ie](http://www.wwetbtraining.ie)

# MOBILE ELEVATED WORK PLATFORMS



## Course **Description**

The aim of this course is to equip the learners with the knowledge, skills and competence to operate an MEWP (Mobile Elevated Work Platforms) safely and correctly in accordance with the Manufacturer's handbook. This is a full time course and runs for 2 weeks.

### **CERTIFICATION**

Upon successful completion of this course, the learner will receive a:

**RTITB ID Card - MEWP - Boom-Lift/Cherry Picker, Scissor Lift Safepass**

### **COURSE MATERIALS**

All course materials will be supplied.

### **COURSE CONTENT**

**Induction**

**RTITB - MEWP - Boom-Lift/Cherry Picker, Scissor Lift Safepass**

### **JOB OPPORTUNITIES**

Successful completion of this course will afford participants the opportunity to secure employment in industry as an MEWP Operator.

### **LEARNER ENTRY REQUIREMENTS**

**Education:** Learners do not need any previous formal qualification but must be over 18 years of age.

**Aptitude:** Good verbal and written command of the English language is required. Good Hand/Eye co-ordination, good spatial aptitude.

**Previous Experience :** No previous experience required.

**Special Requirements:** Good vision is essential.



## **NEXT COURSES**

Starting in  
Waterford & Dungarvan  
**2023**

For further details contact  
**087-1958761**  
**051 301500**  
or  
**recruit@wwetb.ie**

# Multimedia



## Course Description

The aim of this programme is to enable learners to choose various IT modules within, office productivity, digital imaging, creative & desktop publishing software, software development and IT maintenance, security and network support at an introductory/associate level within a blended learning environment. The Multimedia Facility offers a flexible timetable/study plan with tutor workshops, demonstrations and online learning resources in a self-directed learner focussed environment: Mon-Thurs: Morning Session: 9:00-12:00, Afternoon Session: 13:00-15:45, Fridays: 09:00-12:45.

## Contact us today

Waterford Wexford Training Services

Email: [recruit@wwetb.ie](mailto:recruit@wwetb.ie)

Tel: 051 301500 or 087-1958761

Waterford Training Centre, Industrial Estate, Cork Road,  
Waterford, X91 PXQ2.



Waterford City Council



Funded by the  
European Union  
NextGenerationEU

wwetb is funded by the European Union - nextgenerationeu



## Course Content

- International Computer Driving License (ICDL) formerly ECDL Core & Advanced
- Microsoft Office Specialist (MOS) Core & Expert
- Microsoft Certified Fundamentals (MCF)
- Adobe Certified Professional (ACP) formerly Adobe Certified Associate (ACA)
- Autocad Certified User (ACU)
- Intuit Certifications such as Quickbooks (QBCU) & Bookkeeping Professional
- Entrepreneurship & Small Business (ESB)
- Certiport Information Technology Specialist (ITS)

## Entry Requirements

**Education:** No formal education is required.

**Aptitude:** Learners should have an interest in information technology and be interested in progressing within the productivity, and software development of IT Security strands of Information technology. Learners should be able to take initiative for their own learning in a facilitated learning environment and set individual learning goals. Both verbal and written English language skills are essential.

**Previous Experience:** Previous Experience: Learners should have some previous knowledge of using computers and familiarity with the internet and email.

For the full range of courses please scan the QR CODE below.



**NEXT COURSE...**

**On going in 2023/2024**

[www.wwetbtraining.ie](http://www.wwetbtraining.ie)

# Full-time / Part-time

## Courses



### Carrick-On-Suir

Course Code	Course Title	Start Date	Full/Part Time	Duration (In weeks)
414540	SCA Barista Foundation Certificate	15/01/2023	Part-time	3
419139	Emergency Medical Technician (EMT)	08/04/2023	Full-Time	10

### Tipperary Town

Course Code	Course Title	Start Date	Full-time /Part-time	Duration (In weeks)
418228	Emergency Medical Technician (EMT)	15/01/2024	Full-time	10
418235	Construction Skills Certificates: Safepass, Manual Handling & Abrasive Wheels	22/01/2024	Full-time	1
414587	Supervisory Management	30/01/2024	Part-time	10
414640	Floor & Wall Tiling/Painting & Decorating	06/02/2024	Part-time	12
414657	Special Needs Assisting QQI Level 6	19/02/2024	Part-time	10

### Online

Course Code	Course Title	Start Date	Full-time /Part-time	Duration (In weeks)
418244	Graphic Design for Print & Social Media- Adobe Specialist	05/02/2024	Full-time	26
414566	Training Needs Identification and Design	22/01/2024	Part-time	10
414553	Visual Design using Photoshop	29/01/2024	Part-time	10
414962	Medical Terminology	26/02/2024	Part-time	10

For Further Information :

Call: 052 613 4333

Email: [courses@tipperaryetb.ie](mailto:courses@tipperaryetb.ie)

[www.fetchcourses.ie](http://www.fetchcourses.ie)



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Government of Ireland



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learning works

# CLEANROOM & PACKAGING OPERATIONS TRAINEESHIP



## Course Description

This is a full time tutor led course

Learners should be aware that this 33 week course is a full-time commitment and classes will be delivered from 08:30-15:45 Mon-Thurs, 08:30-12:45 Fri.

### CERTIFICATION

Upon successful completion of this programme, the learner will receive a:

QQI Level 5 **Component Certificate in Quality and Good Manufacturing Practice** (5N1959)

QQI Level 5 **Component Certificate in Continuous Improvement in Manufacturing** (5N1915),

**Lean Six Sigma Yellow Belt** (CSSC)

QQI Level 5 **Component Certificate in Cleanroom Operations** (5N1921)

QQI Level 5 **Component Certificate in Packaging and Labeling** (5N2160)



## NEXT COURSES

Course starting in  
**Waterford**  
2023 / 2024

For further details contact  
**051-301500**  
**087-1958761**  
or  
**recruit@wwetb.ie**

### COURSE EQUIPMENT & MATERIALS

All course materials will be supplied.

### COURSE CONTENT

#### Quality & Good Manufacturing Practice

Perform a range of manufacturing tasks in compliance with quality standards and good manufacturing practice.

#### Continuous Improvement in Manufacturing

Utilise a range of continuous improvement methodologies whilst working at operative level in the life sciences manufacturing sector. This module also includes Six Sigma Yellow Belt training.

#### Cleanroom Operations

Undertake a range of tasks whilst working at operative level in the cleanroom environment in the life sciences manufacturing sector.

#### Packaging & Labeling

Undertake a range of packaging and labeling tasks in line with industry 4.0 standards whilst working at operative level in the life sciences manufacturing sector.

#### In-Company Work Placement

This course includes a 12-week (375hrs) in-company placement in the Life Sciences/Manufacturing sectors. This has proven very successful in assisting learners get full-time positions on previous courses.

### JOB OPPORTUNITIES

Successful completion of this programme will allow the learner to develop the skills, knowledge and competencies to work at operative level in a Cleanroom within a life sciences/manufacturing environment.

### LEARNER ENTRY REQUIREMENTS

**Education:** Applicants seeking entry to the programme must have achieved a minimum of a QQI Level 4 Major Award or its equivalent prior to entry to the programme.

**Aptitude:** Good verbal and written command of the English language. ECDL qualification is desirable or good working knowledge of MS Office software.



## Course **Description**

The aim of the course is to provide learners with the skills and related knowledge around Coffee Preparation and Service and Health and Safety in the Hospitality Industry. The duration of this course is 5 weeks.

### **CERTIFICATION**

Upon successful completion of this course, Learners will receive the following City and Guilds Award:

**Level 2 Award in Barista Skills** 71023-53

### **COURSE EQUIPMENT & MATERIALS**

All course materials will be provided.

### **COURSE CONTENT**

**Barista Skills & Coffee Menu Knowledge**

**Prepare Beverages For Service**

**Customer Service Skills**

**Manual Handling & Fire Safety**

**Food Safety and Hygiene**

**First Aid Responder**

**Career Planning & Job Seeking Skills**

### **JOB OPPORTUNITIES**

This programme is suitable for learners who are seeking certification to enable them to source employment in the Hospitality Industry including cafés and other food and beverage outlets. Learners also have the opportunity to progress to further education and training.

### **LEARNER ENTRY REQUIREMENTS**

**Education:** Learners must have reached the statutory school leaving age. While there are no specific entry requirements learners should have the academic ability to successfully complete the program, Junior Certificate or similar.

**Previous Experience:** No previous experience required.



## NEXT COURSES

Course ongoing in  
**Waterford & Wexford**  
2023 / 2024

For further details contact  
**087-1958761**  
**051 301500**  
or  
**recruit@wwetb.ie**

# Construction Ground Work Skills



## Course Description

The aim of the programme is to provide learners with the knowledge, skills and competence to construct concrete slabs and paths and to lay kerbs, flags and paviors under various conditions.

## Certification

Upon successful completion of this programme the learner will receive a QQI Level 4 Special Purpose Award in Construction Ground Work.

## Course Content

- Career Planning
- Concreting
- Safety And Manual Handling
- Kerb Flag And Pavior Laying
- Safepass
- Induction

Waterford Wexford Training Services

**051 301500**

051 301555 or 087 1958761

[www.wwetbtraining.ie](http://www.wwetbtraining.ie)

[recruit@wwetb.ie](mailto:recruit@wwetb.ie)

Waterford Training Centre  
Industrial Estate, Cork Road

## Learning Outcomes

- Demonstrate knowledge of the construction industry environment. Practice safe manual handling techniques and correct operation procedures for small plant and machinery.
- Work on construction sites without being a risk to themselves or to others. Note: As an 8 hour duration within one day, it is a mandatory requirement to complete this Safepass module.
- Lay, fix and join a range of kerbs/flags and paviors in a safe and efficient manner.
- Mix concrete using a diesel concrete mixer. Transport, place, compact and finish concrete using hand float/trowel and power float.
- Plan and achieve realistic work goals.
- Demonstrate a broad range of occupational competencies in a real work environment.

## Job Opportunities

The successful completion of the QQI L4 Special Purpose Award in Construction Ground Work Skills will enable applicants to find employment as construction operatives laying, compacting and finishing concrete together with laying kerbs, flags and pavior under various conditions.

## Entry Requirements

**Education:** Junior Certificate Standard or its equivalent.

**Aptitude:** Good hand/arm co-ordination. Ability to measure and quantify materials required for a job.

**Previous Experience:** N/A

**NEXT COURSE...**

**On going in 2022/2023**



## NEXT COURSES

Course starting in  
**2023**

For further details contact  
**051-301500**  
**087-1958761**  
or  
**recruit@wwetb.ie**

## Course Description

The programme aims to develop learners key skills and understanding in building, servicing, repair and maintenance of all types of bicycles. This is a blended delivery course i.e. Online access to learning material will be granted and must be completed prior to progressing to practical training. 5 days full-time practical training will take place onsite in Waterford Training Centre on the final week of the course.

### CERTIFICATION

On successful completion of this course a the learner will receive a City & Guilds Certification:

- 181 Level 1 Repair a cycle puncture
- 182 Level 1 Remove and replace a cycle rim brake assembly
- 184 Level 1 Carry out a systematic cycle check
- 283 Level 2 Remove and replace cycle gear systems
- 284 Level 2 Remove and replace cycle hub bearings
- 285 Level 2 Remove and replace cycle bottom brackets and cranks
- 286 Level 2 Build a cycle wheel
- 287 Level 2 Prepare frames and forks for cycle assembly
- 288 Level 2 Augment a cycle
- 289 Level 2 Change a cycle frame
- 290 Level 2 Service cycle headset assemblies
- 281 Level 2 Remove and replace cycle tubular and tubeless tyres
- 282 Level 2 Remove and replace cycle braking systems

### COURSE MATERIALS

All required equipment and materials will be supplied by WWETB:

### COURSE CONTENT

- Frame Components
- Tool Overview
- Saddle Adjustment
- Removing and refitting pedals
- Handlebars & Stems
- V Brake fitting and adjustment
- Truing a wheel

### JOB OPPORTUNITIES

This course is suitable for those already employed in the Bicycle Repair sector who are seeking certification and learners who may be interested in seeking employment.

### LEARNER ENTRY REQUIREMENTS

**Education:** Minimum Junior Certificate or equivalent.

**Aptitude:** Learners must have an interest in the topic and the skills involved. Learners must be self-motivated.

**Access:** As much of this course will be delivered online, participants will need to have access to a Computer/Laptop and Strong Internet/Wi-Fi connection.

**Previous experience:** Some mechanical experience would be an advantage.



## Course Description

This is a full-time tutor led course where a combination of training methods will be used, including classroom, remote delivery via Zoom and practical driving lessons. The aim of the course is to provide the learners with the skills and related knowledge in:

- Rules of the Road
- Driving a Heavy Goods Vehicle - Rigid Truck
- Care and Maintenance of the Vehicle
- Loading and Unloading the Vehicle
- Customer Service in Logistics
- Personal Effectiveness
- Job Seeking Skills

This course will enable the learners to obtain employment in driving rigid body heavy goods vehicles. The duration of this course is 12 weeks.

### COURSE CONTENT/CERTIFICATION

#### Induction

#### Manual Handling & Fire Safety

#### Driver CPC Training (RSA)

#### ADR Basic & ADR Tankers (CILT/HSA)

#### HGV Rigid Driving Lessons (Dept of Environment Category C Licence)

#### Load Securing (IRU)

#### RTITB Forklift Operator - Reach, Counterbalance, Power Pallet & Moffet (Vehicle Mounted Lift Truck)

#### Route Planning

#### Digital Tachograph (RSA)

#### Safepass (SOLAS)

#### Customer Service in Logistics

#### First Aid Responder (PHECC)

#### Career Planning & Job Seeking Skills

#### Work Placement

### COURSE MATERIALS

All course study materials and equipment will be supplied.

### JOB OPPORTUNITIES

Successful completion of this course will allow learners the opportunity to pursue a career as a professional HGV Rigid Truck Driver.

### LEARNER ENTRY REQUIREMENTS

**Education:** Applicants must be at least 18 years of age and have attained a Junior Certificate standard or equivalent.

**Aptitude:** Learners must have good verbal and written command of the English language. The ability to correctly interpret and respond to written and verbal instruction is essential for both the assessment and tuition elements of this programme. Good manual dexterity skills, spatial aptitude, good hand/eye co-ordination and numeracy skills are also a requirement for this course.

**Previous Experience:** Category B driving experience.

**Special Requirements:** Irish learner permit Category C is essential.

**Candidates** Must have access to good quality Broadband as some sections of the course such as CPC training will be delivered remotely.



## NEXT COURSES

Waterford & Wexford

2023/2024

For further details contact

**051-301500**

**087-1958761**

OR

**recruit@wwetb.ie**

# PROP MAKING FOR STUNTS AND SET DECORATION



Be ambitious. Be ready.

## Course Description

The purpose of this programme is to enable the learner to acquire the skills to work as trainee model makers in the Film/TV Industry. This course will focus on the study of the many different types of techniques to produce moulds and work with materials that are used by today's professionals. This is a full time course and runs for 5 weeks.

The course will be delivered by industry recognised professionals who have an established track record in working on major productions both in Ireland and internationally.

Upon successful completion of this course, the learner will receive a:

**Pre-Hospital Emergency Care Council  
Safepass Card**

### COURSE EQUIPMENT & MATERIALS

All course materials will be provided. Training facilities include the latest in design and production technology for laser cutting and 3D-scanning, modeling and printing.

### COURSE CONTENT

**Induction**

**Prop Making for Stunts and Set Decoration**

**Safepass (Industry Requirement)**

**Manual Handling and Fire Safety**

**Chemical Safety Awareness**

**First Aid Responder**

### JOB OPPORTUNITIES

This programme is suitable for learners who want to source employment as a trainee model maker in the Film/TV industry.

### LEARNER ENTRY REQUIREMENTS

**Previous Experience:** Previous experience in the film/television industry sector would be an advantage but not essential. An interest in Art, Carpentry, Painting and/or design previously would be advantageous.

**Aptitude:** Learners will require a reasonable level of physical dexterity. Good verbal and written English is also a requirement. Applicants should be able to demonstrate a keen interest in working in the TV/Film industry as a trainee. It is also expected that applicants would have a portfolio of previous work or evidence of where they have shown an interest in pursuing a career in this industry.



## NEXT COURSES

Course starting in  
**Wexford**  
2023 / 2024

For further details contact  
**087-1958761**  
**051 301500**  
or  
**recruit@wwetb.ie**

# SURF INSTRUCTOR & BEACH/POOL LIFEGUARD



## Course Description

The aim of this course is to train candidates to become outdoor instructors, with recognised qualifications in Surf Instruction, Beach & Pool Lifeguarding and First Aid. The course is based in Tramore, Co Waterford. This is a full-time course and runs for 26 weeks.

### CERTIFICATION

Upon successful completion of this course, the learner will receive a:

**Surfing skills Instructor Level 1 - Irish Surf Association (ISA)-Level 1 Surf Instructor**

**Beach Lifeguard Assessment and Qualification Irish Water Safety (IWS) National Beach Lifeguard Qualification**

**Pool Lifeguard Qualification**

**First Aid Responder PHECC (Pre-hospital Emergency Care Council)**

### COURSE EQUIPMENT & MATERIALS

All required equipment and materials will be supplied by WWETB.

### COURSE CONTENT

**National Vocational Beach Lifeguard Qualification**

**Surfing Skills**

**Surfing Skills Instructor Level 1**

**Outdoor Surf and Lifeguard Instructor Workplace Training**

**Lifeguarding Skills - Beach & Pool**

**First Aid Responder PHECC (Pre-hospital Emergency Care Council)**

**Career Planning & Job Seeking Skills**

**Work Experience - Surf Instructor & Beach/Pool Lifeguard**

### JOB OPPORTUNITIES

The successful completion of these awards in Surf Instruction, Beach Life-Guarding and First Aid will enable applicants to seek work as an Outdoor Instructor or Beach Lifeguard.

### LEARNER ENTRY REQUIREMENTS

**Aptitude:** Good communication and team working skills. Strong swimming ability - a swim-test is part of the course recruitment process. Good level of personal fitness.

**Education:** Applicants seeking entry onto the programme must have reached the Junior Certificate level or its equivalent.



## NEXT COURSES

Course starting  
2023 / 2024

For further details contact

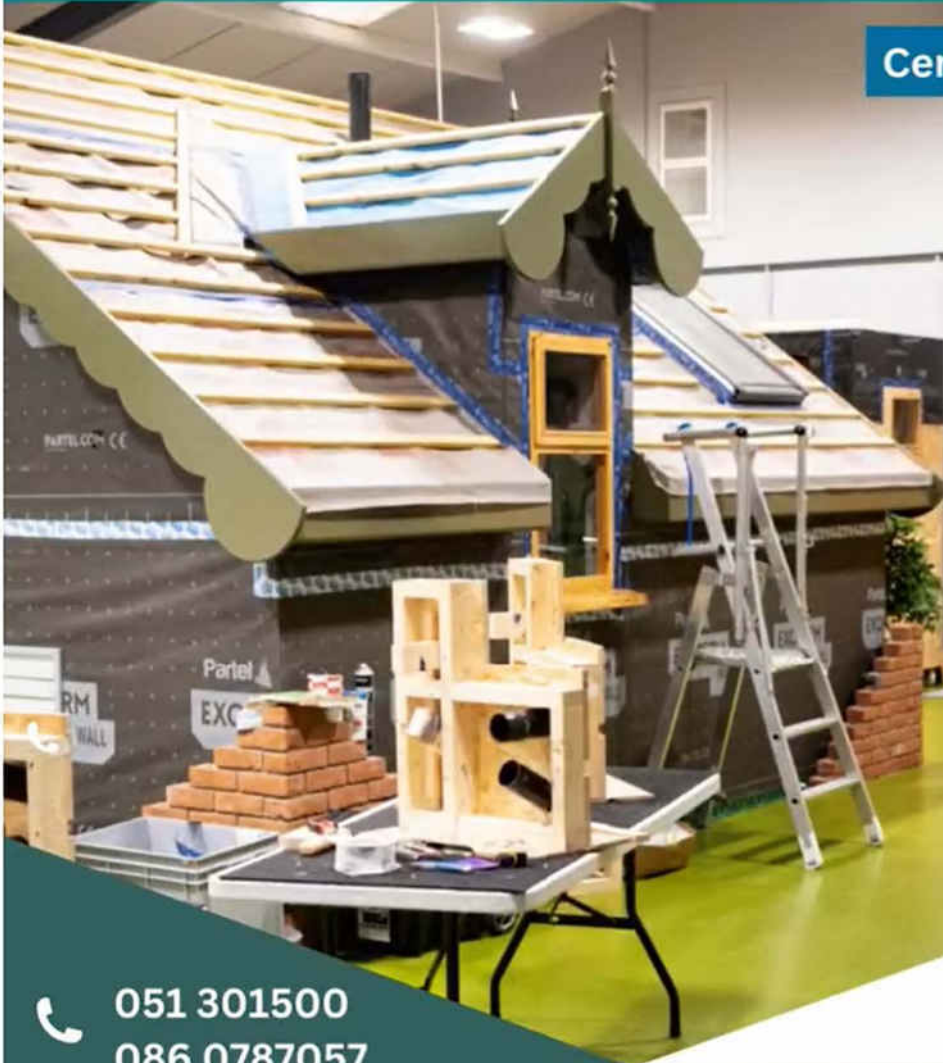
**051-301500**

**087 1958761**

or

**recruit@wwetb.ie**

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**intuit quickbooks.**



To avail of this course, applicants must be employed (Full-Time/Part-Time or Self Employed)



Intuit Quickbooks offers cloud interfaces for accounting, bookkeeping and payroll.

- Understand how to work in a cloud interface
- Gain knowledge and understanding of accounting and bookkeeping principles
- Cover core concepts such as accounting basics, accounting for assets and sales transactions

REGISTER NOW- USE COURSE CODE:

411653 [WWW.FETCHCOURSES.IE](http://WWW.FETCHCOURSES.IE)

CONTACT:

☎ 0504 22723

✉ employerservices@tipperaryetb.ie

Course Dates: 13th & 14th November  
Duration: 2 Day Course  
Location: Thurles



## COMMIS CHEF & HOSPITALITY EMPLOYER OPEN DAY

Tuesday, November 14th, 12 til 2pm

Tipperary FET College  
Archerstown,  
Thurles, E41 YH58

Employers come along and see our live action commercial kitchen and restaurant & see what we can do for you:

- upskilling
- learner placements
- bespoke courses for your business

**CONTACT US:**

☎ 052 6191431



North Tipperary

# Adult Guidance & Information Service



Phone: 067 32282

Email: [adultguidance@tipperaryetb.ie](mailto:adultguidance@tipperaryetb.ie)



Rialtas na hÉireann  
Government of Ireland



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Aontas Eorpach

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- learner placements
- bespoke courses for  
your business

### CONTACT US:

 052 6191431

 [apprenticeship@tipperaryetb.ie](mailto:apprenticeship@tipperaryetb.ie)





# Retrofit Insulation Skills



**Tipperary Town**

with NZEB Fundamental Awareness



**November | 4 weeks | Full-time**

**FURTHER INFORMATION CONTACT:**



052 6134333



[courses@tipperaryetb.ie](mailto:courses@tipperaryetb.ie)

**USE COURSE CODE: 389329**



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to register:**

[www.fetchcourses.ie](http://www.fetchcourses.ie)

**Course Code - 345891**

### NENAGH COURSE

**Location:** Pastoral Centre, Nenagh

**Starts:** Thursday 9 November

**Time:** 9.30am-1.30pm for 14 Weeks



**QQI Level 3 Accredited**



Andrea Lupton



086 165 9257 or 067 31845



[alupton@tipperaryetb.ie](mailto:alupton@tipperaryetb.ie)

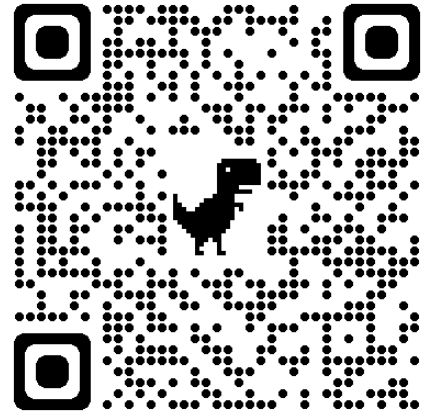


# JOB SEARCH SITES

**Intreo** | Partner



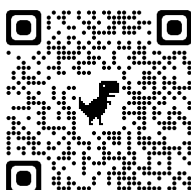
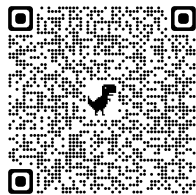
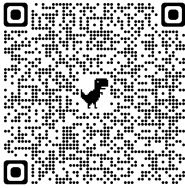
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# WATERFORD

# JOBS

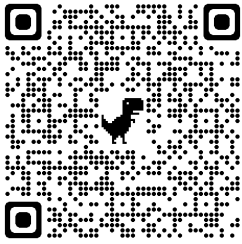


frs  
recruitment

FRS Recruitment

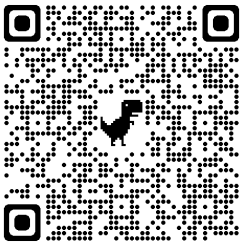


# TIPPERARY JOBS

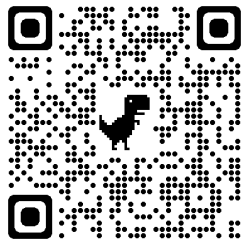
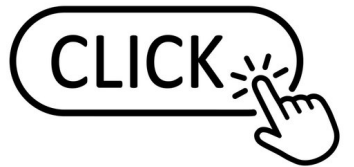


FRS Recruitment

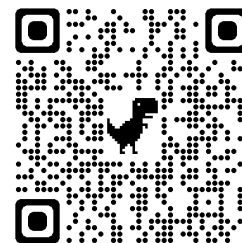
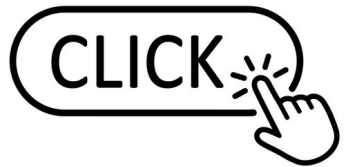
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# WPEP OPPORTUNITIES

Intreo

Partner





# WPEP

Work Placement Experience Programme

**Unemployed?**  
**Looking to gain new skills and work experience?**  
**Could the Work Placement Experience Programme be for you?**

**You can:**

- get quality work experience
- learn new skills and participate in formal training
- get an increase on your weekly payment



**Get work experience**  
**Get new skills**  
**Get training & support**

**A placement:**

- is 30 hours per week for six months
- is designed to give you new skills; includes mentoring, formal training and support
- will provide you with better employment options in future
- can help you change career

**View available work placements at**  
**[www.jobsireland.ie](http://www.jobsireland.ie)**

**For more information**  
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Email: [wpep@welfare.ie](mailto:wpep@welfare.ie)  
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# WATERFORD

# TIPPERARY

# Waterford, South Tipperary Local Area Employment Service




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- Jobs advertised via Our Social platforms and Our Weekly Jobs Pack

## CONTACT US

 +353 584 4077

 [recruitment@wst.ie](mailto:recruitment@wst.ie)

 [www.wst.ie](http://www.wst.ie)

**Intreo**

Partner